Eye care competency framework

World Health Organization

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ISBN 978-92-4-004841-6 (electronic version)
ISBN 978-92-4-004842-3 (print version)

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Cataloguing-in-Publication (CIP) data. CIP data are available at http://apps.who.int/iris.

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Acknowledgements

The World Health Organization (WHO) would like to thank all whose dedicated efforts and expertise contributed to this resource.

This resource was developed by Mitasha Yu, Andreas Mueller, Stuart Keel, Silvio Paolo Mariotti, and Alarcos Cieza, Vision and Eye Care Programme, WHO.

The resource benefited from the contributions of a number of WHO staff: Jody-Anne Mills, Vera Carneiro, Neha Misra, Sensory Functions, Disability and Rehabilitation Unit, Department of Noncommunicable Diseases; Siobhan Fitzpatrick, Health Workforce Policies & Standards, Health Workforce Department; Bente Mikkelsen, Director Department of Noncommunicable Diseases; and Minghui Ren, Assistant Director-General Universal Health Coverage/Communicable and Noncommunicable Diseases.

The following international eye care organizations and professional associations were instrumental in identifying members of the ECCF Technical Working Group: International Agency for the Prevention of Blindness (IAPB), International Council of Ophthalmology (ICO), World Council of Optometry (WCO) and International Joint Commission on Allied Health Personnel in Ophthalmology (IJCAHPO).

A Technical Working Group composed by eye care experts provided input to the resource, including Fatemah Al Shamlan, Paediatric Ophthalmology and Strabismus Consultant, Chief Medical Officer, Dhahran Eye Specialist Hospital, Saudi Arabia, Ophthalmology Service Line Director, Eastern Health Cluster, Ministry of Health, Saudi Arabia; Lynn Anderson, Chief Executive Officer, IJACAHPO, United States of America (USA), Chief Executive Officer, International Council of Accreditation, USA; Luigi Bilotto, Optometrist, International Health Advisor, Ecole d'optométrie, Université de Montréal, Canada; Adjunct Faculty Pennsylvania College of Optometry, Salus University, USA, Honorary Lecturer, University of KwaZulu-Natal and Africa Vision Research Institute, South Africa; Ellen Anyeley Clegg, Former Principal Ophthalmic Nursing School, Korle-Bu Teaching Hospital, Ghana; Peter Hendicott, Adjunct Associate Professor School of Optometry and Vision Science, Queensland University of Technology, Australia, President, WCO, USA; Suit May Ho, Optometry and Primary Care Advisor, Fred Hollows Foundation, Australia; Jefitha Karimurio, Professor, University of Nairobi, Kenya, Neglected Tropical Diseases Expert Committee member, Ministry of Health, Kenya; Ivo Kocur, Chief Executive Officer, ICO, Switzerland; Ashreeta Lingam, Lecturer, Fiji National University, Fiji; Hasan Minto, Director, Maxim Care Services, Pakistan; Naomi Nsubuga, Lecturer, College of Health Sciences, Makerere University, Uganda, President, Optometrists Association of Uganda; Ana Gabriela Palis, Associate Professor, Instituto Universitario Hospital Italiano de Buenos Aires, Argentina, Board Member, Ophthalmology Foundation, USA; Daksha Patel, Associate Professor,

London School of Hygiene and Tropical Medicine, United Kingdom; Dhivya Ramasamy, Senior Faculty, LAICO, Aravind Eye Care System, India.

Many eye care experts committed considerable time in providing feedback to draft iterations of the ECCF through participation in a modified Delphi study: Becky Agbaje, Joshua Komla Agotse, Adel Al Aqeely, Iman Abdullatif Al Mulla, Terrence Allen, Sarh Mohammed Alotaibi, Nicola Anstice, Marie-Josée Aubin, Artika Avikashni, Enowntai Nkongho Ayukotang, Sandra Block, Samuel Boadi-Kusi, Anasaini Cama, Miriam Cano, Luisa Casas Luque, Efrain Castellanos, Jayesh Chouhan, Luisa Cikamatana, Daniel Dankyi, J Danrita, Riton Deb, Robert Fohn Dolo, Anguyo Dralega, Nermine El-Bahtimy, Gamal Ezz Elarab, Niall Farnon, Caroline Faucher, João Furtado, Kesiilwe Gaebolae, Yazan Gammoh, Jambi Garap, Jesus Garcia Poyotas, Prashant Garg, Theresa Gende, Tatiana Ghidirmschi, Michael Gichangi, Stephen Gichuhi, Suzanne Gilbert, Karl Golnik, Pirindhavellie Govender-Poonsamy, Aditya Goyal, Catherine Green, Peter Gumpelmayer, Reeta Gurung, Mark Gyamfi, Anthony Hall, Benjamin Hamlyn, Barbara T. Harris, Duratul Ain Hussin, Gabriëlle Janssen, Thiyagarajan Jayabaskar, Jacquelyn Jetton O'Banion, Susan Kelly, Rohit C Khanna, Vijay Kumar Yelagondula, Martin Kundig, Van Charles Lansingh, Janet Leasher, Sian Lewis, Julie-Anne Little, Clare Luoni, Heather Machin, Aaron Magava, Elenoa Matota, Eduardo Mayorga, Priya Morjaria, Caleb Mpyet, Anne Musika, Anuradha Narayanan, János Németh, Bismark Owusu-Afriyie, Bina Patel, Kirti Prasad, Anna Przekoracka-Krawczyk, Zahra Rashid, Serge Resnikoff, Natalia Rinsky, Mohamad Aziz Salowi, Nirmala Seenath-Mohammed, Bernadetha Shilio'Mpoki, Lakshmi Shinde, Raúl Sousa, Meenakshi Swaminathan, John Szetu, Kai Ooi Tan, Alicia Thompson, Benoit Tousignant, Minh Anh Tran, Cindy Tromans, Diane Wallace van Staden, Geoffrey Wabulembo, Ningli Wang, Stanley Woo, Haile Woretaw, Baixiang Xiao.

The following organizations providing support as pilot sites to better understand the process of adapting and adopting the ECCF: Aravind Eye Care System, India; IJCAHPO, United States of America in partnership with L V Prasad Eye Institute, India; Ordre des Optométristes du Québec, Canada; Singapore National Eye Centre, Singapore.

The development and publication of this resource was made possible through financial support from (in alphabetical order) CBM, Sightsavers, The Fred Hollows Foundation and and Zhongshan Ophthalmic Center – Sun Yat-sen University.

Glossary

Activities: A group of tasks for an area of work, that are time-bound, trainable and able to be measured against work performance.

Behaviours: The actions and mannerisms conducted by individuals towards other people or to express a competency. Behaviours are ongoing, trainable, and able to be measured through observation.

Best practice: A technique or methodology that through experience and research has proven reliably to lead to the desired result.

Domain: Umbrella term covering areas of competencies, behaviours, activities, knowledge and skills.

Community: Specific group of people, often living in a defined geographical area, who share a common culture, values and norms, and are arranged in a social structure according to relationships which the community has developed over a period of time.

Competencies: The ability of individuals to carry out activities and express behaviours, using their knowledge and skills. Competencies are ongoing, trainable, and able to be measured through observation of behaviours.

Competent: The ability of individuals to perform specific activities and express behaviours to a defined level of proficiency using their knowledge and skills.

Empowerment: The process of supporting people and communities to take control of their own health needs, resulting, for example, in the uptake of healthier behaviours or the ability to self-manage illnesses *(1)*.

Health promotion: The process of enabling people to increase control over, and to improve their health. Health promotion represents a comprehensive social and political process; it embraces not only actions directed at strengthening the skills and capabilities of individuals, but also

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