

# A Global Response to Elder Abuse and Neglect:

Building Primary Health Care Capacity to Deal with the Problem Worldwide: Main Report





#### WHO Library Cataloguing-in-Publication Data

A global response to elder abuse and neglect: building primary health care capacity to deal with the problem worldwide: main report.

1. Elder abuse – diagnosis. 2. Elder abuse - prevention and control. 3. Mass screening. 4. Primary health care. 1. World Health Organization. II. Université de Genève. Centre interfacultaire de gérontologie.

ISBN 978 92 4 156358 1 (NLM classification: WT 30)

### © World Health Organization 2008

All rights reserved. Publications of the World Health Organization can be obtained from WHO Press, World Health Organization, 20 Avenue Appia, 1211 Geneva 27, Switzerland (tel.: +41 22 791 3264; fax: +41 22 791 4857; e-mail: bookorders@who.int). Requests for permission to reproduce or translate WHO publications – whether for sale or for noncommercial distribution – should be addressed to WHO Press, at the above address (fax: +41 22 791 4806; e-mail: permissions@who.int).

The designations employed and the presentation of the material in this publication do not imply the expression of any opinion whatsoever on the part of the World Health Organization concerning the legal status of any country, territory, city or area or of its authorities, or concerning the delimitation of its frontiers or boundaries. Dotted lines on maps represent approximate border lines for which there may not yet be full agreement.

The mention of specific companies or of certain manufacturers' products does not imply that they are endorsed or recommended by the World Health Organization in preference to others of a similar nature that are not mentioned. Errors and omissions excepted, the names of proprietary products are distinguished by initial capital letters.

All reasonable precautions have been taken by the World Health Organization to verify the information contained in this publication. However, the published material is being distributed without warranty of any kind, either expressed or implied. The responsibility for the interpretation and use of the material lies with the reader. In no event shall the World Health Organization be liable for damages arising from its use.

**Printed in France** 



## Acknowledgements

This publication results from the joint research programme "A Global Response to Elder Abuse and Neglect: Building Primary Health Care Capacity to Deal with the Problem Worldwide" undertaken by the World Health Organization Ageing and Life Course Programme (WHO/ALC) and the Center for Interdisciplinary Gerontology at the University of Geneva (CIG-UNIGE). The project was initiated and supervised by Dr Alexandre Kalache, Coordinator of the WHO Ageing and Life Course unit, and by Professor Charles-Henri Rapin, Adjunct Professor at the University of Geneva/University Hospital of Geneva. Ms Karina Kaindl coordinated the project and wrote this report under the direction of the project supervisors.

The project received technical and financial support from the Department of Noncommunicable and Chronic Diseases and the Family and Community Health Cluster of WHO and from CIG-UNIGE. Gratefully acknowledged are the cooperation and support of the Ministry of Social Welfare and Labour (IMSERSO) and Spanish Society of Geriatrics and Gerontology (SEGG), which provided funding for the research in Spain and for the costs that emerged for the translation into Spanish, and of the Department for Victorian Communities, which organized, carried out and funded the research in Australia.

The study coordinators wish to warmly thank their research partners from Montreal who provided the set of questions and the Social Work Evaluation Form originally devised and piloted by them, both tested within this project.¹ The Montreal team has also generously provided the focus group research protocol used locally and their expert advice. Special thanks are due to the older people, primary health care (PHC) professionals and social workers who took part in the national studies of the participating countries. Gratefully acknowledged are the technical contributions of our research experts, evaluators, country coordinators, focus group facilitators and reviewers.²

The generous financial support for the completion of this study and publication of this report was provided by the Geneva International Academic Network (GIAN; http://www.ruig-gian.org). GIAN is an international research network founded by the University of Geneva, the Graduate Institute of International Studies (GIIS) and the Graduate Institute of Development Studies (GIDS). Its main objective is to create synergies among various entities, principally academic institutions and international organizations, through support for policy-relevant research in the service of peace and justice.

The team consists of researchers Mark Yaffe (McGill University and St Mary's Hospital Centre), Maxine Lithwick (CSSS René-Cassin) and Christina Wolfson (McGill University and Sir Mortimer B. Davis Jewish General Hospital).

<sup>2.</sup> A list of the research experts, evaluators and country coordinators can be found on pp. 33–34.



# **Table of contents**

Acknowledgements	iii
Preface	vi
Abbreviations	vii
Executive summary	viii
Résumé d'orientation	xi
Resumen técnico	xi
1 Research background	1
1.1 What is elder abuse and neglect?	1
1.2 Preliminary work	2
1.3 Elder abuse and neglect and the role of PHC professionals	3
1.4 Detecting elder abuse in a PHC setting	5
2 The project	
2.1 Aims and objectives	7
2.2 The Elder Abuse Suspicion Index	8
2.3 Research design and methodology	10
3 Findings and discussion	13
3.1 Focus groups with older people	13
3.2 Focus groups with PHC professionals	15
3.3 Implications of the results for the EASI tool	19
3.4 Workshop with social workers	22
3.5 Workshop with PHC professionals and social workers	25
4 Recommendations and conclusions	29
5 References	32
6 Project team	<b>3</b> 3
Project coordinators	33
Research partners and experts	33
Collaborating and piloting centres/country coordinators of the national studies	33
Report evaluators	34
Proof-reader	34

Annex 1: Focus groups research protocol	35	
Annex 2: Social work evaluation form	47	
Annex 3: PAHO manual	80	
Annex 4: Summaries of country reports	89	
Summary of report from Australia	89	
Focus groups	89	
Workshops	97	
Summary of report from Brazil	102	
Focus groups	103	
Workshops	105	
Summary of report from Chile	107	
Focus groups	107	
Summary of report from Costa Rica	110	
Focus groups	110	
Workshops	113	
Summary of report from Kenya	114	
Focus groups	114	
Workshops	116	
Summary of report from Singapore	118	
Focus groups	119	
Workshops	123	
Summary of report from Spain	125	
Focus groups	125	
Workshops	129	
Workshop with PHC professionals and social workers	131	
Summary of report from Switzerland		
Focus group discussions		
Workshops	133	



## **Preface**

United Nations estimates indicate that by 2025 the number of older people<sup>3</sup> will double from the current 600 million to 1.2 billion. Of the one million people who reach their sixtieth birthday each month, 80% are in the developing world. Although the proportion of older people out of the total population is higher in developed countries, the percentage increase of the elderly population is much greater in the developing world (UN Population Division, 2004). Furthermore, rapid ageing in developing countries is taking place in the context of fast social change, such as urbanization, increased participation of women in the workplace, industrialization and prevailing poverty. Although elder abuse is not a new phenomenon, the speed of population ageing worldwide, in the context of such profound societal changes, inevitably will lead to an increase in its incidence and prevalence.

Until very recently, elder abuse, the mistreatment of older people, was a social problem hidden from public view and mostly regarded as a private matter. However, elder abuse is a manifestation of the timeless phenomenon of interpersonal violence. Child and partner (mainly female) abuse were the first to emerge and were both seen as mostly family (domestic) violence issues. Public awareness towards child abuse and violence against women gained prominence only once studies in the last quarter of the twentieth century provided evidence of their magnitude. As a consequence, interpersonal violence was then framed only within age-

specific compartments. Apart from other parameters that try to explain victimization in different population groups, ageing may trigger an additional risk of abuse due to the increased dependence on others, social isolation and frailty that accompany it. Moreover, older men and women come from generations that avoided discussing private issues. As a result, elder abuse continues to be a taboo, mostly underestimated and ignored by societies across the world.

Evidence is accumulating, however, to indicate that elder abuse, which includes the pervasive issue of neglect, is an important public health and societal problem that manifests itself in both developing and developed countries. As such, it demands a global orchestrated response. From a health and social perspective, unless the primary health care (PHC) and social services sectors are well equipped to identify and deal with the problem, elder abuse will continue to be underdiagnosed and overlooked.

WHO/ALC and CIG-UNIGE, with partners from all continents, conducted this study in order to develop a strategy to prevent elder abuse within the PHC context. The study consisted of a qualitative research project in eight participating countries focused on testing questions originally devised by researchers in Montreal. These questions were aimed at raising awareness among PHC professionals of the issue of elder abuse.

3. Throughout this text "older people" are generally defined as people who are over 65 years old, but in this definition here "older people" are defined as those over 60 years old.

# **Abbreviations**

ALC Ageing and Life Course Programme/World Health Organization

CIG Center for Interdisciplinary Gerontology

CSSS Centre de Santé et de Services Sociaux

EASI Elder Abuse Suspicion Index

GIAN Geneva International Academic Network

GIDS Graduate Institute of Development Studies

GIIS Graduate Institute of International Studies

HAI HelpAge International

HUG Hôpitaux Universitaires de Genève (University Hospital of Geneva)

IMSERSO Ministry of Social Welfare and Labour (Spain)

INPEA International Network for the Prevention of Elder Abuse

MIPAA Madrid International Plan of Action on Ageing

NGO nongovernmental organization

PAHO Pan-American Health Organization

PHC primary health care

Poliger Policlinique de Gériatrie des Hôpitaux Universitaires de Genève

## 预览已结束,完整报告链接和二维码如下:

https://www.yunbaogao.cn/report/index/report?reportId=5\_29530

