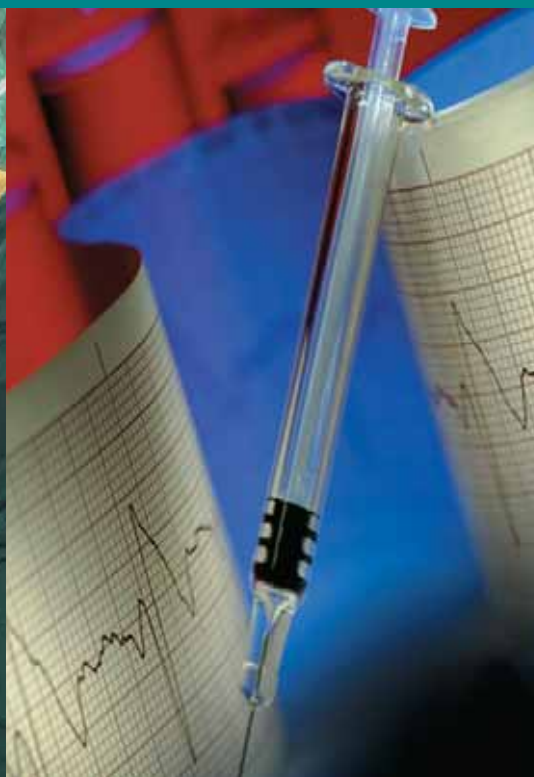


The High 5s Project

Interim Report





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This report is dedicated *in memoriam* to Jerod M. Loeb, PhD, friend, colleague, master of performance measurement and quality improvement. The unique feature of the work presented here is its multidimensional system of evaluation, for which Jerod was the guiding force. His intellect, integrity and *joie de vivre* brought out the best in each of us.

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Acronyms

ACS	American College of Surgeons
ADE	Adverse Drug Event
ACSQHC	Australian Commission on Safety and Quality in Health Care
AHRQ	Agency for Healthcare Research & Quality
APS	German Coalition for Patient Safety
AZQ / AQuMed	German Agency for Quality in Medicine
CBO	Dutch Institute for healthcare Improvement (a TNO company)
CC	WHO Collaborating Centre for Patient Safety
CEPPRAL	Qualité et Sécurité en santé, France
CI	Concentrated Injectables
CPSI	Canadian Patient Safety Institute
CI	Concentrated Injectables
CSHP	Canadian Society of Hospital Pharmacists
CSS	Correct Site Surgery
BPMH	Best Possible Medication History
EA	Event Analysis
ED	Emergency Department
EHR	Electronic Health Record
EMGO	Institute for Health and Care Research, The Netherlands
EMR	Electronical Medical Record
EVALOR	French EVALuation en LORraine
FMEA	Failure Mode and Effects Analysis
HAS	French National Authority for Health
HCO	Healthcare Organization
HRO	High Reliability Organization
IfPS	Institute for Patient Safety
IMS	Information Management System
ISMP Canada	Institute for Safe Medication Practices Canada

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