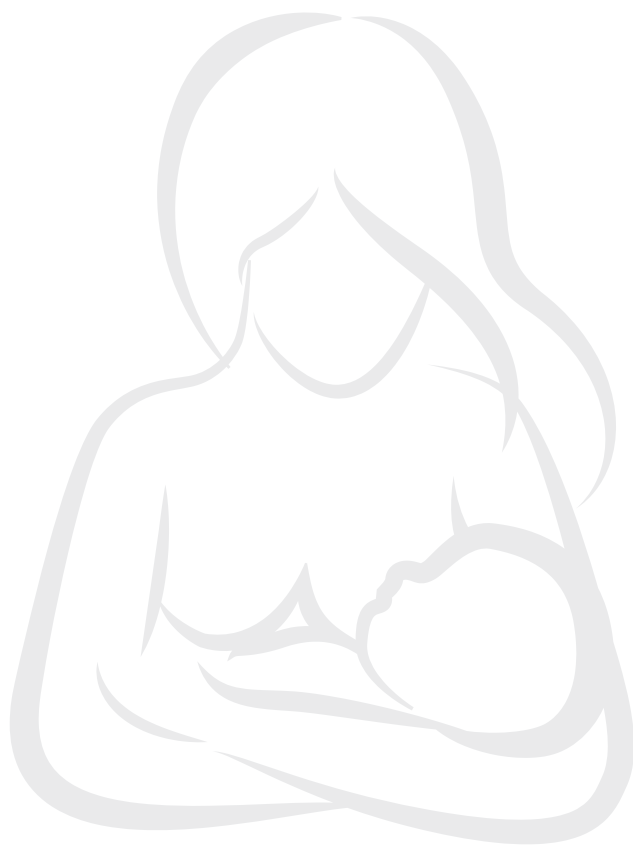


STANDARDS FOR IMPROVING QUALITY OF MATERNAL AND NEWBORN CARE IN HEALTH FACILITIES



**World Health
Organization**

STANDARDS FOR IMPROVING QUALITY OF MATERNAL AND NEWBORN CARE IN HEALTH FACILITIES



World Health
Organization

WHO Library Cataloguing-in-Publication Data:

Standards for improving quality of maternal and newborn care in health facilities.

1. Maternal Health Services. 2. Maternal Welfare. 3. Infant, Newborn. 4. Child Health Services. 5. Delivery of Health Care – standards. 6. Perinatal Care. I. World Health Organization.

ISBN 978 92 4 151121 6 (NLM classification: WA 310)

© World Health Organization 2016

All rights reserved. Publications of the World Health Organization are available on the WHO website (<http://www.who.int>) or can be purchased from WHO Press, World Health Organization, 20 Avenue Appia, 1211 Geneva 27, Switzerland (tel.: +41 22 791 3264; fax: +41 22 791 4857; email: bookorders@who.int).

Requests for permission to reproduce or translate WHO publications –whether for sale or for non-commercial distribution– should be addressed to WHO Press through the WHO website (http://www.who.int/about/licensing/copyright_form/index.html).

The designations employed and the presentation of the material in this publication do not imply the expression of any opinion whatsoever on the part of the World Health Organization concerning the legal status of any country, territory, city or area or of its authorities, or concerning the delimitation of its frontiers or boundaries. Dotted and dashed lines on maps represent approximate border lines for which there may not yet be full agreement.

The mention of specific companies or of certain manufacturers' products does not imply that they are endorsed or recommended by the World Health Organization in preference to others of a similar nature that are not mentioned. Errors and omissions excepted, the names of proprietary products are distinguished by initial capital letters.

All reasonable precautions have been taken by the World Health Organization to verify the information contained in this publication. However, the published material is being distributed without warranty of any kind, either expressed or implied. The responsibility for the interpretation and use of the material lies with the reader. In no event shall the World Health Organization be liable for damages arising from its use.

Printed by the WHO Document Production Services, Geneva, Switzerland.
Design by Inís Communication – www.iniscommunication.com

Contents

Acronyms and abbreviations	iv
Acknowledgements	v
Executive summary	1
1. Background	5
1.1 Introduction	5
1.2 Priorities for reducing maternal and perinatal mortality	6
1.3 Rationale	6
1.4 Target audience	7
2. Method and process	8
2.1 Overview	8
2.2 Scope	8
2.3 Development of the framework and standards of care	9
2.4 Development of quality measures	10
3. Definition and framework of quality of care	14
3.1 Evidence and summary of findings	14
3.2 Definition of quality of care	14
3.3 Quality of care framework	15
3.4 Strategic areas of work	17
4. Standards of care	18
4.1 Evidence and summary of findings	18
4.2 Definition and structure of standards	18
4.3 Scope and use of standards and quality statements	19
4.4 List of standards and quality statements	20
5. Quality statements and measures	24
5.1 Outcome of the Delphi process	24
5.2 Using quality measures	24
5.3 Measures for quality statements	25
6. Operationalization	63
6.1 Dissemination	63
6.2 Implementation approach	63
7. Monitoring and evaluation	65
8. Updating the standards	66
References	67
Annex 1. Participants in the meeting of the guideline development group, Geneva, 3–4 June 2015	69
Annex 2. List of participants in the Delphi study	70

Acronyms and abbreviations

ICD	International Classification of Diseases
NICE	National Institute for Health and Care Excellence
UNICEF	United Nations Children's Emergency Fund

Acknowledgements

The WHO departments of Maternal, Newborn, Child and Adolescent Health and of Reproductive Health and Research gratefully acknowledge the contributions of many individuals to preparation of this document.

Special thanks go to the experts who participated in and contributed to the framework for the quality of maternal and newborn care, standards of care and quality statements at a meeting in June 2015: Pierre Barker, Institute for Healthcare Improvement, USA; Nynke van den Broek, Liverpool School of Tropical Medicine, United Kingdom; Sheena Currie, Maternal and Child Health Integrated Program, USA; Kim Dickson, UNICEF, USA; Claudia Hanson, Karolinska Institute, Sweden; Kathleen Hill, JHPIEGO, USA; Asia Kassim Hussein, UNICEF, United Republic of Tanzania; Lily Kak, United States Agency for International Development, USA; Joy Lawn, London School of Hygiene and Tropical Medicine, United Kingdom; Tess Lawrie, Evidence-based Medicine Consultancy Ltd, United Kingdom; Norman Lufesi, Ministry of Health, Malawi; Silke Mader, European Foundation on the Care of Newborn Infants, Germany; Ziaul Matin, UNICEF, Bangladesh; Goldy Mazia, Maternal and Child Survival Program, USA; Georgina Msemo, Ministry of Health and Social Welfare, United Republic of Tanzania; Jim Neilson, University of Liverpool, United Kingdom; Lee Pyne-Mercier, Bill & Melinda Gates Foundation; USA; Isabella Sagoe-Moses, Ministry of Health, Ghana; Memuna Tanko, National Health Insurance Authority, Ghana; Donna Vivio, United States Agency for International Development, USA; and Nabila Zaka, UNICEF, USA.

We acknowledge the contributions of the 116 experts in 46 countries who participated in the Delphi study to build consensus on the quality measures (listed in Annex 2).

External consultants who supported the work at various stages are Carolyn MacLennan, Rashmi Mathur, Senait Kebede and Tess Lowrie.

Staff members in the WHO Interdepartmental Guidelines Steering Group were Rajiv Bahl, Bernadette Daelmans, Matthews Mathai, Fran McConville, Annie Portela, Severin von Xylander and Wilson Were, Maternal, Newborn, Child and Adolescent Health; Metin Gülmezoglu, Olufemi Oladapo, Özge Tuncalp, and Joshua Vogel, Reproductive Health and Research; Neelam Dhingra, Shamsuzzoha Syed, Service Delivery and Safety; Margaret Montgomery and Michaela Pfeiffer, Public Health and Environment; Mwansa Nkowane, Health Workforce; and Gerardo Zamora and Lisa Rogers, Nutrition for Health and Development.

This Publication was coordinated by staff members in the Maternal and Newborn Quality of care Core Working Group: Bernadette Daelmans, Olufemi Oladapo, Özge Tuncalp, Wilson Were and Severin von Xylander.

We also acknowledge and thank all WHO staff in regions and countries who participated in the meetings, reviewed the text and provided input.

We acknowledge and thank the Bill & Melinda Gates Foundation, which provided financial support for this work.



预览已结束，完整报告链接和二维码如下：

https://www.yunbaogao.cn/report/index/report?reportId=5_26916

