

# Standards for improving the quality of care for children and young adolescents in health facilities



World Health  
Organization



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# Abbreviations and acronyms

**ICD** International Classification of Diseases for Mortality and Morbidity Statistics

**IMCI** integrated management of childhood illness

**IMNCI** integrated management of neonatal and childhood illness

**IV** intravenous

**ORS** oral rehydration salts

**PSBI** possible serious bacterial infections

**TB** tuberculosis

# Definitions and terms

<b>Adolescent</b>	Young person aged 10–19 years; young adolescents are children aged 10–15 years.
<b>Carer, caregiver</b>	Parent, family member or any other person who is responsible for taking care of a child
<b>Child</b>	Anyone under the age of 18 years. In this document, “child” refers to anyone from birth to 15 years of age.
<b>Emergency care area</b>	A designated area (room or unit) in a facility where immediate care and resuscitation are provided for severe or sudden illness, trauma or injuries
<b>Family</b>	In this document, “family” is broadly construed to include relatives by blood, adoption or marriage and members of the same household.
<b>Health professional or provider</b>	A trained individual with knowledge and skills to provide preventive, curative, promotional or rehabilitative health care in a systematic way to people, families or communities. They include doctors, nurses, midwives, pharmacists and paramedical staff.
<b>Infant</b>	A child under 1 year of age
<b>Primary-level hospital</b>	A hospital or facility that provides outpatient and inpatient care, which is staffed mainly by general practitioners, with a few specialities, mainly internal medicine, obstetrics–gynaecology, paediatrics and general surgery; limited laboratory services; 30–200 beds; often referred to as a “district hospital” or “first-level referral”
<b>Standard</b>	A general statement about what is expected to be provided to ensure high-

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