

Working Paper 2020-9

# Creating an Enabling Environment for the Social and Solidarity Economy through Public Policies in Durban, South Africa

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prepared for the UNRISD project on Promoting SSE through Public Policies: Guidelines for Local Governments

September 2020

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## Contents

1				
	1.1 Durban as a research site			
	1.2 Methodology	2		
	1.3 Limitations and delimitations of the study	3		
	1.3.1 Limitations	3		
	1.3.2 Delimitations	3		
2	Overview of the SSE Sector in South Africa	4		
	2.1 Non-profit organizations	4		
	2.2 Cooperatives	5		
	2.3 The Informal Economy	5		
	2.4 <i>Stokvel</i> , burial societies and mutuals	5		
	2.5 The size of the SSE and its scope of operations	6		
3	Making Synergies at the National Level	7		
4	Coordination Between the eTMM and Other Government Levels	.10		
	4.1 Government levels above eTMM	. 10		
	4.1.1 The importance of a "driver" of the growth of cooperatives in KZN	. 10		
	4.1.2 Strategy development KZN provincial legislature	.11		
	4.1.3 Autonomy of the cooperatives vs labour laws	.11		
	4.2 Policies and institutions of the eTMM			
	4.2.1 Capitalizing on existing policies and institutions	.12		
	4.2.2 Principles underpinning strategies and implementation plans	.13		
5	Key Stakeholders			
	5.1 National government departments and agencies			
	5.2 The eThekwini Metropolitan Municipality (eTMM)			
	5.3 The Durban Chamber of Commerce and Industry (DCCI)			
	5.4 Academic institutions in the eTMM area			
	5.5 Private sector	.17		
6	Policies and Institutions to Promote SSE	.17		
	6.1 Promotion of SSE and marketing its goods and services	.19		
	6.1.1 The eThekwini Metropolitan Municipality (eTMM)			
	6.1.2 Durban Chamber of Commerce and Industry (DCCI)	21		
	6.1.3 Small Enterprise Development Agency (SEDA)	. 22		
	6.1.4 Universities			
	6.1.5 Apex organizations	. 22		
	6.2 Finances and access to finance			
	6.2.1 The eThekwini Metropolitan Municipality (eTMM)	. 22		
	6.2.2 Small Enterprise Development Agency (SEDA)	. 22		
	6.2.3 Small Enterprise Financial Agency (SEFA)	.23		
	6.2.4 Organizations, associations and stakeholders			
	6.3 Planning	.23		
	6.3.1 The eTMM			
	6.4 Training and capacity building			
	6.4.1 The eThekwini Metropolitan Municipality (eTMM)	.26		
	6.4.2 The Durban Chamber of Commerce and Industry (DCCI)			
	6.4.3 Small Enterprise Development Agency (SEDA)	. 27		
	6.4.4 Incubation			
	6.4.5 eTMM			
	6.4.6 Small Business Development Agency (SEDA)			
	6.4.7 The universities			
	6.5 Scaling up and networking			
	6.5.1 Scaling up			
	6.5.2 Networking			
	6.6 Monitoring and evaluation			
	6.6.1 The eTMM	. 30		

7 Conclus	sions and Recommendations			
7.1 Fin	dings			
7.1.1	The eTMM as catalyst			
7.1.2	Custodianship			
7.1.3 Intergovernmental relationships				
7.1.4	$\partial$			
7.1.5	Synchronicity			
7.1.6	Corruption			
7.1.7	The role of universities			
7.1.8	Marketing			
7.1.9	Procurement			
7.1.10	Non-financial support			
7.1.11	Incubation			
7.1.12	Connecting to the communities			
7.1.13	Advocacy by stakeholders			
7.1.14	Financing			
7.1.15	Labour laws			
7.1.16	Operational challenges			
7.2 Rec	commendations			
7.2.1	Supporting the SSE			
7.2.2	Targeted procurement			
7.2.3	Co-constructing policy with stakeholders			
7.2.4	The informal sector			
7.2.5	Synchronizing cooperative principles and labour laws			
7.2.6	Custodianship			
7.2.7	Resource Mapping			
7.2.8	Training to be coordinated			
7.2.9	Ombudsperson			
7.2.10	Conflict resolution			
7.2.11	Proximity challenges			
7.2.12	Technology commercialization			
7.2.13	The Green Paper for the Social Economy (GPSE)			
7.2.14	Legal entity for social enterprises			
References				
	Statistics for Registered SSE-entities and non-SSE entities by CIPIC			
Annex B:	Policies and Legislation at the national level impacting the SSE			
Annex C: The Final Draft Green Paper on the Social Economy51				

### Boxes

Box 1: The Draft Green Paper on the Social Economy	9
Box 2: The Broad-based Black Economic Empowerment and Cooperatives	
Box 3: Successful Examples of Scaling Up	
Box 4: Networking through apex associations	

## Figures

Figure 1: Images of the physical areas governed by the different levels of government	2
Figure 2: Multiple Sources of Data	3
Figure 3: Inclusive Development Plan 2019/2020	14
Figure 4: Presentation Cooperatives Development Plan	19
Figure 5: Public consultation process conducted in various regions	31

## Tables

Table 1: Statistical data related to the number of entities for the SSE and non-SSE	6
Table 2: Total amount of cooperatives in each province	10
Table 3: Introduction to the Cooperative Development Plan	25
Table 4: Monitoring and Evaluation	33

### Acronyms

Actional	
BBBEE	Broad-based Black Economic Empowerment
BRICS	Brazil, Russia, India, China, South Africa
CBDA	Cooperative Banks Development Agency
ССМА	Commission for Conciliation, Mediation and Arbitration
CDP	Cooperative Development Plan
CFI	Cooperative Financial Institutions
CIPIC	Companies Intellectual Property Commission
CIS	Cooperatives Incentive Scheme
COFISA	Cooperative Financial Institutions of South Africa
CPAS	Community Participation and Action Support
CSE	Centre for Social Entrepreneurship
DCCI	Durban Chamber of Commerce and Industry
DDG	Deputy Director-General
DSBD	Department of Small Business Development
DSD	Department of Social Development
DUT	Durban University of Technology
еТММ	eThekwini Metropolitan Municipality
ETU	Education and Training Unit
GDP	Gross Domestic Product
GPSE	Green Paper on the Social Economy
GSEF	Global Social Economy Forum
IDC	Industrial Development Cooperation
ILO	International Labour Organisation
KZN	Kwa-Zulu Natal
M&E	Monitoring and Evaluation
NACFISA	National Association for Cooperative Financial Institutions of South Africa
NACSA	National Apex Cooperative of South Africa
NCASA	National Cooperative Association of South Africa
NGO	Non-governmental organisation
NPC	Non-profit company
NPI	Non-profit institution
NPO	Non-profit organisation
SANACO	South African National Apex of Cooperatives
SARS	South African Revenue Services
SEDA	Small Enterprise Development Agency
SEFA	Small Enterprise Financial Agency
SME	Small and medium-sized enterprises
SSE	Social and solidarity economy
SSEOE	Social and solidarity economy organisations and enterprises
UKZN	The University of KwaZulu-Natal
UNRISD	United Nations Research Institute for Social Development
ZAR	South African Rand

#### Acknowledgements

The researcher would like to acknowledge the following individuals and organizations for making this study possible:

- The United Nations Research Institute for Social Development (UNRISD) and the Global Social Economy Forum (GSEF) for—apart from initiating and providing the funding—overseeing the study and providing valuable input and support.
- The Department of Small Business Development (DSBD) and the following individuals who gave their time to participate in the study through interviews and also providing me with material to enrich their input and to serve as part of the literary survey.
  - Mr. Jeffrey Ndumo, the Deputy Director-General of Cooperatives
  - Ms. Smangele Manzi, the Director of Cooperatives, Area 2 in the Department of Economic Development and Tourism at the Kwa-Zulu Natal Provincial Legislature
  - Ms. Maria Swart and Ms. Dina Makhothong from the DSBD's Company Intellectual Property Commission (CIPC) for providing me with statistics on cooperatives and other enterprises in South Africa
- The eThekwini Metropolitan Municipality and the following individuals who gave their time to participate in the study through interviews and providing me with material to supplement their input.
  - Dr Nuthan Maharaj; Senior Professional Planner, Policy, Strategy, Information & Research Department eThekwini Municipality: Economic Development and Investment Promotion Unit
  - Ms. Nonhle Memele; Programme Manager tasked with cooperatives in the Department of Business Support, Tourism and Markets Unit
  - Mr. Mbuyiselwa Ngobese; Programme Facilitator tasked with cooperatives in the Department of Business Support, Tourism and Market Unit
- The Durban Chamber of Commerce and Industry (DCCI) and the following individuals who gave their time to participate in the study through interviews and providing me with material to supplement their input.
  - Mr. Lucian Naidoo (Manager: Marketing and Communications)
  - Mr. Yolan Nagoor (Manager: Policy and Advocacy)
  - Ms. Nanana Sabela (Manager Enterprise Development)

My warmest appreciation to all the above-mentioned institutions and individuals for making this study possible with their enthusiastic participation and support.

### Summary

An enabling environment for the social and solidarity economy (SSE) largely depends on policy co-construction with stakeholders, and their commitment to implement policy across all levels of government, especially at the local level. The city of Durban is emerging as an exemplar for creating an enabling environment for the SSE to flourish through the co-construction process of policy making with relevant stakeholders and the implementation of these policies in a consultation process.

Through the eThekwini Metropolitan Municipality (eTMM)<sup>1</sup> in the province of KwaZulu-Natal (KZN), the city experienced success in establishing an enabling SSE environment by means of its Cooperative Development Plan (CDP). Together with partners and stakeholders<sup>2</sup>, the CDP delivered a model that serves as a tried and tested example to be replicated all over South Africa.

Following various socio-economic challenges, the country experienced a proliferation of SSE entities, and active<sup>3</sup> registered SSE entities now represent between 16% and 18% of the total of all active registered enterprise entities of all sectors of South Africa. Within the national SSE landscape, the KZN province is a stronghold, accommodating 32% of all registered cooperatives and an estimated 20% of non-profit organizations (NPO) including social enterprises in South Africa.

Apart from enabling policies at the national level, important factors of the provincial government's success in the development of cooperatives for the eTMM area (Durban) lie in this local government's commitment to constructing and implementing the policy with the cooperation of all stakeholders.

The eTMM's CDP provides administrative and technical assistance and training to improve SSE performance and sustainability. The eTMM's assistance includes, but is not limited to:

- converting municipal work streams in areas such as cutting grass, cleaning, maintenance and others into worker cooperatives;
- providing hands-on training in response to identified needs;
- enhancing cooperation between SSE entities by using events such as business fairs as networking platforms;
- engaging stakeholders such as universities, the Small Enterprise Development Agency (SEDA), the Durban Chamber of Commerce and Industry (DCCI) and other relevant government departments to meet the demand for cooperatives' training programmes across all areas of operation and governance;
- providing specialized technological skills training;
- targeting worker cooperatives in eTMM which had newly converted to this status to equip them with the skills and resources for procurement;
- assisting cooperatives in completing administrative and bureaucratic documentation to approach cooperative banks within the area and/or government agencies as formal entities allowing them to access capital and services:

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