



74,695 Women, girls and other groups at **heightened risk of GBV**



13 Safe spaces where GBV survivors benefit from psycho-social support and other specialized services



5 Coaching Sessions have been conducted for **30** case managers and supervisors from **7** GBV CM agencies, the Sessions topics have been specified based on the finding of baseline assessment targeting CM agencies to identify the trainings needs



1,000+ users have downloaded **Amaali** application to use its specialized GBV safe services

PREVENTION and RESPONSE ^{AI} *



Survivors / persons at risk of GBV receiving **specialized GBV response services**

- **561 Women**
- **25 Girls**
- **11 Boys**
- **146 Men**



Survivors / persons at risk of GBV reached by **GBV prevention and empowerment activities**

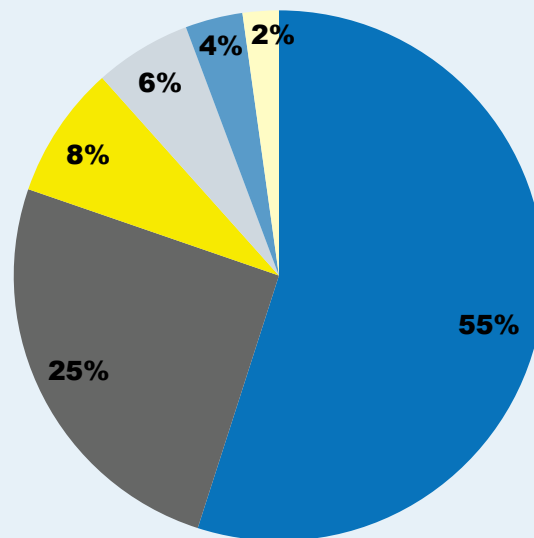
- **938 Women**
- **77 Girls**
- **102 Boys**
- **69 Men**



Recipients of **Capacity Building** Activities on GBV prevention & response measures

- **146 Female**
- **94 Male**

GBV TYPES ^{GBVIMS} *



- **Psychosocial / Emotional abuse**
- **Physical Assault**
- **Denial of Resources or Opportunities**
- **Sexual Assault**
- **Forced Marriage**
- **Rape**

COMMUNICATIONS ^{UNHCR, Amman & South}

Hotlines

843 (431 SYR, 412 Non-SYR) **calls** received.

Breakdown of calls by theme:

- **19%** are **GBV/LGBTI**
- **82%** are **non-CP/GBV** 43% are related to Cash/Basic needs, 30% are related to registration, 16% are related to RST/RSD and 4% are related to other units

Petitions

147 (96 SYR, 51 Non-SYR). **Emails** received from PoCs requesting follow up, assistance and other interventions were processed during the reporting period

Referrals & Follow up

267 (170 SYR, 97 Non-SYR) children **referred to GBV unit** for services and follow up; **2** received from partners, and **265** from UNHCR other units

157 (93 SYR, 64 Non-SYR) children **referred from GBV unit** for services and follow up; **80** referrals made to partners, and **77** to UNHCR other units

WOMEN EMPOWERMENT

46 Women trained on the **women empowerment** training packages

46 SYR, 0 Non-SYR

* Given that the AI data is still under preparation for Q1 2021, the numbers reported herewith are those of UNHCR and UNHCR IPs covering January and February only. The AI information will be reflected in the Mid-Year Dashboard.

KEY UNHCR ACTIVITIES



Enhance GBV interventions through co-leadership of GBV Sub-working group

- Improve quality of GBV interventions through dissemination of global standards and provision of capacity building activities
- Conduct GBV safe referrals training of trainers (ToT) targeting UN agencies, thus ensuring compliance with survivor-centred approach
- Mainstreaming GBV referral pathways through mobile application, which enables frontline workers to refer survivors to specialized GBV services and refugees to have access to information on available services
- Produce mid-year and annual analytical reports on GBV trends, highlight gaps
- Advocate with donors to address funding gaps in GBV sector
- Mapping livelihood services and finding creative approaches to cover the gap.



Strengthen national system

- Support to Ministry of Social Development for the provision of safe shelter to GBV survivors
- Support to Family Protection Department to improve access to justice for GBV survivors
- Support to National Council for Family Affairs (NCFA) for dissemination of national SoPs on family protection



Ensure provision of quality GBV prevention and response services

- Expand women empowerment programming (workshops, refugee-led self defense classes, etc.) through local NGO's
- Expand support to local NGO's for the provision of psycho-social support through case management approach for GBV survivors, along with continuous coaching to ensure compliance with minimum standards
- Establish a GBV coaching program for UNHCR staff thus contributing to improve quality of support provided to survivors (GBV case management coaching for specialized staff, safe referrals/GBV prevention and response trainings for general staff)
- strengthen efforts to provide training and awareness-raising on LGBTI issues.



Effectively mainstream GBV

- Continue roll-out of GBV safe referral trainings for frontline workers
- Support other sectors to review their IASC action plan to mitigate risk of GBV at the inter-agency level
- Establish internal monitoring processes for GBV mainstreaming, to ensure mitigating of GBV risks throughout all UNHCR programs

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