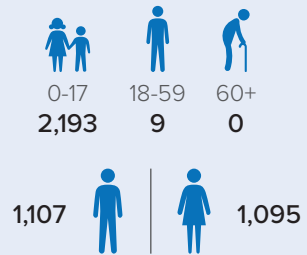


### New Registration

#### Breakdown by Age & Gender



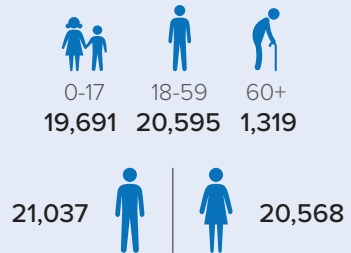
**Total: 2,202 individuals, including 1,695 new-born babies**

#### Breakdown by Office

Amman	1,190
Mafrq	354
Irbid	344
Zaatari Camp	185
Azraq Camp	109
EJC	14
Azraq Urban	6

### Renewal Urban Caseload

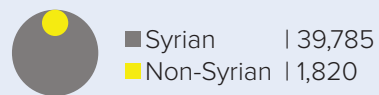
#### Breakdown by Age & Gender



Persons with Specific Needs  
**10,963**

Persons with Disabilities  
**1,956**

#### Breakdown by Nationality



#### Breakdown by Office

Amman	24,107
Irbid	10,011
Mafrq	7,205
Azraq Urban	282

**Total: 41,605 individuals**

### Helpline Referrals & E-mail Petitions

#### Petitions Received Throughout the Month: 0

#### Referrals Received Throughout the Month: 15,278

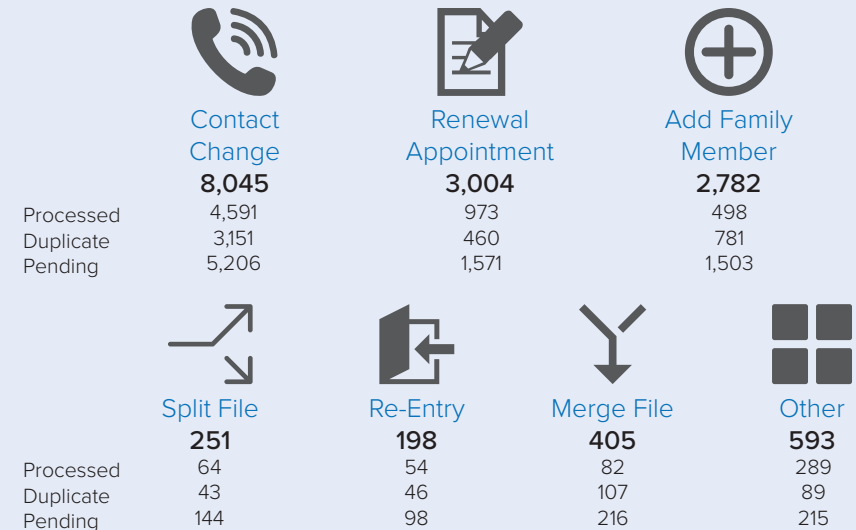
#### Breakdown of Referrals by Nationality



#### Breakdown of Referrals by Office

Amman	9,050	Zaatari Camp	302
Irbid	3,317	Azraq Camp + Urban	301
Mafrq	2,211	EJC	97

#### Breakdown of Referrals by Type



**E-mail Petitions: 0 | Helpline referrals: 15,278**

In July 2021, the Registration Unit continued to scale up its effort in clearing the renewal backlog through remote renewal modality. Remote registration and renewal processes were conducted with 44,348 Persons of Concern (PoCs). In addition, the Registration Unit distributed Asylum Seekers Certificates to 46,062 individuals/12,067 families.

In-person rapid renewal procedures continued to be in place in Registration Centres in Amman, Irbid and Mafrq. PoCs with expired Asylum Seeker Certificates, who were on the WFP assistance appeal list, were prioritized for in-person renewal procedures to ensure the speediest processing for them. A total of 7,890 families/28,582 individuals were scheduled for in-person rapid renewal procedures. By the end of July 5,143 cases/19,026 individuals were renewed. The remaining cases were either unreachable or did not attend the scheduled renewal appointment.

In line with the new Accountability to Affected Population (AAP) Operational Guidance, Registration Unit has intensified its AAP activities by launching an online service satisfaction survey to gather feedback from POCs on the remote renewal process on 6 July. Between 6 and 31 July, a total of 680 responses were collected, among which 93.1% respondents expressed complete satisfaction regarding the remote renewal process.

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[https://www.yunbaogao.cn/report/index/report?reportId=5\\_17184](https://www.yunbaogao.cn/report/index/report?reportId=5_17184)

