BROCHURE FOR THE FORTHCOMING CATALOGUE OF SERVICES

UN@HABITAT
FOR A BETTER URBAN FUTURE

Section
01

Introduction

This Brochure provides an overview of the forthcoming detailed Catalogue of Services. This Catalogue provides a sampling of how UN-Habitat can support partners to solve challenges and advance sustainable urban development but does not capture all of UN-Habitat's services, expertise and tools.

The context for this Catalogue

Sustainable urbanization has the potential to be a transformative force and can help us to accelerate the achievement of the **2030 Agenda and its Sustainable Development Goals (SDGs)**. Regions and cities are also demonstrating that they are on the frontline of finding tangible solutions to address the climate emergency and to maximize the positive contribution of increasing migration flows.

While the Goals focus on what the world needs to achieve, the **New Urban Agenda** is focused on how to achieve it, and offers an integrated way to scale impact and fast-track acceleration towards the SDGs. The New Urban Agenda is also key to the fulfilment of the Goals and targets of other agendas, all of which have important urban and territorial dimensions. The New Urban Agenda offers significant opportunities **to increase coherence and coordination to improve whole of government and whole of society action, working collectively on the four fundamental drivers of change**, namely: (a) developing and implementing urban policies at the appropriate level; (b) strengthening urban governance; (c)

reinvigorating long-term and integrated urban and territorial planning and design; and (d) supporting effective, innovative and sustainable financing frameworks and instruments.

The SDGs contain an integrated set of Goals and targets. The achievement of the targets under Sustainable Development Goal 11 **("Make cities and human settlements inclusive, safe, resilient and sustainable")** – to get cities right – has a transformative impact on the achievements of targets under other Goals (see figure I). There are also several "urban-critical" targets under other Goals that are essential to the attainment of good urbanization (see figure II).
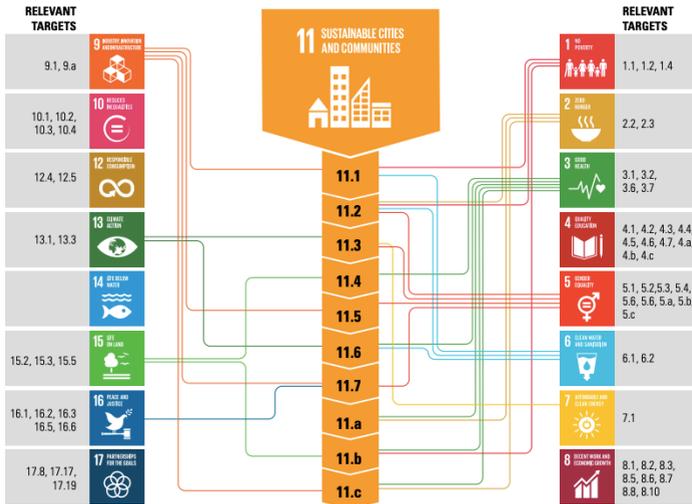

Figure I Interlinkages between Sustainable Development Goal 11 and the other Goals

Figure II Urban-critical" Sustainable Development Goals and targets

It is increasingly understood that achieving the Goals requires their localization, and collaboration with local actors, including local governments, and that within cities the localization of the Goals can be most effective.

The UN system-wide strategy on sustainable urban development and UN-Habitat's Strategic Plan 2020-2023, put forward four overarching expected strategic results:

1. Reduced spatial inequality and poverty in communities across the urban -rural continuum

2. Enhanced shared prosperity of cities and regions

3. Strengthened climate action and improved urban environment

4. Effective urban crisis prevention and response

UN-Habitat has, within its mandate, identified three key outcomes needed to deliver each of these strategic results. They are also the basis for a coherent and strategic collaboration with other UN Agencies and other strategic partners. This Catalogue provides examples of how to use UN-Habitat's expertise and experience and its convening capacity in an integrated way. Specific challenges can be translated into a more transformative approach maximizing impact across different outcomes (e.g. managing more compact urban growth helps to reduce emissions, improve air quality and protect ecological assets). UN-Habitat's Strategic Plan 2020-2023 complements this Catalogue as it frames how UN-Habitat can assist in achieving these outcomes.

Who is this Catalogue for?

This Catalogue is intended for country-level officials, such as political and technical senior officers at line ministries at the country level; city level officials, such as mayors and the heads of relevant technical departments at the city level; and funding partners, such as heads and programme officers from multi-lateral and bilateral donors (including vertical funds and bilateral development agencies). It will also be useful for UN Resident Coordinators in countries where sustainable urbanization is seen as an important development issue and identified as an area of focus in the Common Country Analysis (CCA) and the UN Sustainable Development Cooperation Frameworks (UNSDCF). This Catalogue can also be used by other stakeholders and partners to identify areas of support and collaboration with UN-Habitat.

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How is the Catalogue organized?

This Catalogue is organized in the following sections: *Section I: Introduction* provides an overview of what is offered and how these services can contribute to the realization of the Sustainable Development Goals, and other global commitments for instance, to work on climate change, refugees, and migration. *Section II: Our support to national governments, local governments, and stakeholders* includes an overview of UN-Habitat's tried and tested services and offerings. UN-Habitat regularly receives requests for assistance to address particular challenges faced by cities, regions and countries, so this section is divided into sub-sections that allow readers to quickly locate services that would be most relevant for their context. The sub-sections are clustered in the following themes:

A Urban data, profiling, and monitoring

B Participatory processes

C Policy, legislation, and governance

D Planning and design

E Land, housing, and shelter

F Basic services and infrastructure

G Economy and finance

H Cities and climate change

I Capacity-building

Finally, *Section III: Our Flagship Programmes*, provides details on UN-Habitat's recently launched global Flagship Programmes, which utilize and build on the tested experience and tools highlighted in Section II while bringing together a global ecosystem of partners and UN organizations for scaled-up impact. This section is divided into five sub-sections to elaborate the specific focuses and distinctions of each Flagship. These sub-sections are:

Flagship 1: Inclusive, vibrant neighbourhoods and communities

Flagship 2: People-focused smart cities

Flagship 3: Resilient settlements for the urban poor (RISE UP)

Flagship 4: Enhancing the positive impact of urban migration

Flagship 5: SDG cities

Which services to use and how to combine them: Tags for each offering

As clients identify their challenges and their pathways to achieve the Sustainable Development Goals, the offerings have been tagged to facilitate a more integrated approach, combining different services, which allows to maximize impact across SDGs and desired outcomes.

Each entry in this Catalogue is classified through tags based on the following topics, to allow for ease of use:

- **The Sustainable Development Goals (SDGs):** Each item indicates which set of SDG targets the service specifically advances in order to demonstrate the best fit with prioritized and targeted development strategies.

- **Domains of Change and Outcome areas (UN-Habitat's Strategic Plan):** UN-Habitat offers expertise and services to "advance sustainable urbanization as a driver of development and peace, to improve living conditions for all". The right combination of services will allow delivery across the relevant outcome areas for each specific context.

In addition, extra tags are used to highlight:

- **High COVID-19 relevance:** While all items in the Catalogue will support a sustainable and inclusive recovery in the context of this pandemic, items that are particularly relevant for short-term and medium-term COVID-19 response and recovery indicates this level of "high" relevance.

- **Capacity building:** Each service that contains a capacity building element will indicate this tag. Readers will find capacity building services throughout the Catalogue addressing various challenges, as well as specific capacity building offerings in Sub-section I.

These services can be delivered in a tailored way considering the diversified needs of countries and cities around the world. UN-Habitat can mobilize its global and regional expertise for direct assistance or implement jointly with a broad network of global and local partners. UN-Habitat is also expanding its strategic partnerships with other UN agencies for a stronger One UN approach. Lastly, in line with UN-Habitat's capacity development strategy, UN-Habitat is focusing increasingly on knowledge transfer by offering its services online, combining online learning with help-desk functions.

Sustainable urbanization in the COVID-19 context

This Catalogue comes during the unprecedented global challenge of the COVID-19 pandemic. Many governments have recognized the importance of using COVID-19 response and recovery efforts to mobilize progress toward achieving the SDGs and sustainable, circular economies. Additionally, the pandemic has exacerbated and revealed systemic urbanization challenges and spatial inequalities which define its health and socio-economic impact. Thus, the services offered in this cCatalogue can contribute to better preparedness and increased resilience against multiple hazards, such as future pandemics or the climate emergency. Services and offerings with specific relevance to COVID-19 are tagged as such, and are applicable within the first 18 months of response and recovery.

Tailor-made solutions

UN-Habitat is here to support a better, sustainable urban future that leaves no one and no place behind. Please do not hesitate to reach out to UN-Habitat for further information about any of these services, and to discuss how UN-Habitat can tailor a solution to your specific challenges, needs, timeline, and goals.

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Section

02

Our support to national governments, local authorities, and stakeholders

A. Urban data, profiling, and monitoring

A.1. Urban and spatial profiling

Assessments of cities or neighbourhoods offer a deeper understanding of the natural and built environment and existing dynamics, allowing for evidence-based guidance on future actions and priorities for interventions. Profiling presents multisectoral, multicohort, spatialized data that is analysed within an area-based framework to help build national databases of comparable data; to guide humanitarian, development, and local government actors on strategic actions; and to inform coordination and programming among other outcomes. This service uses participatory and field-oriented approaches, integrating a capacity-building tool for local stakeholders to facilitate informed decision making that

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