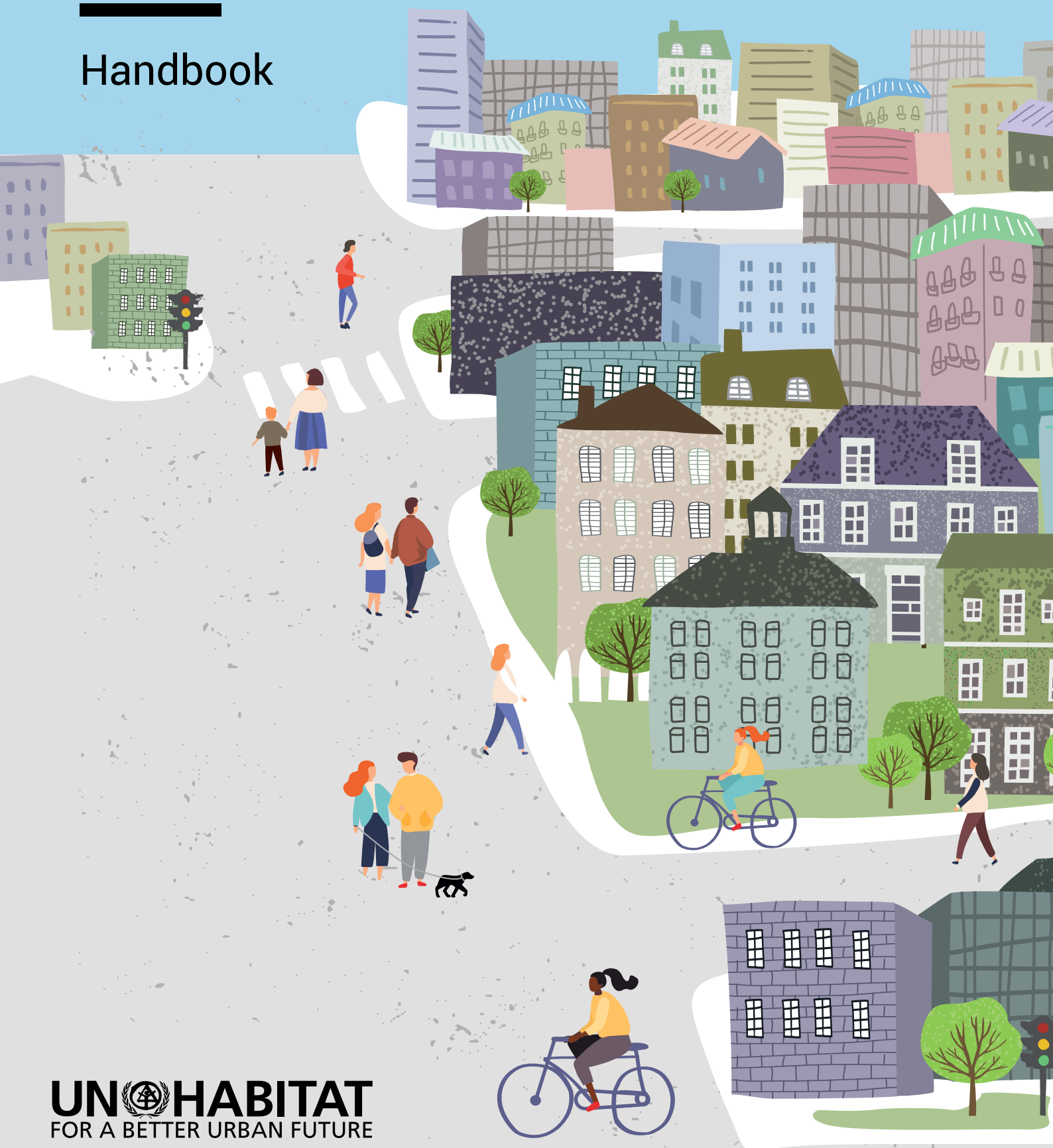


BUILDING PARTICIPATORY ACCOUNTABILITY SYSTEMS FOR CITY POLICIES

Handbook



**Building Participatory Accountability Systems for City Policies:
Handbook**

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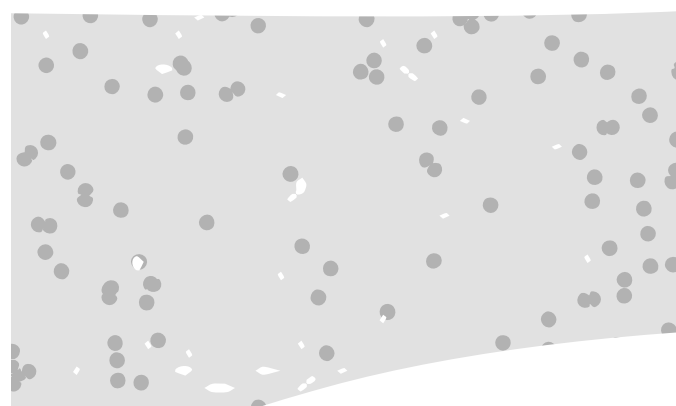
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Introduction to the Handbook

Cities around the world are reacting quickly to the challenges arising from rapid urbanisation. The way they respond is critical to mitigating the impacts of rapid urbanisation on their population. It is clear that the global ambitions to “Leave no one behind” are ever more acute and important during these challenging times. However, to truly leave no one behind and achieve inclusive and sustainable development, we must not forget that our citizens represent a vital voice and a powerful source of information and solutions.

We have seen that a one-size-fits-all approach in public policy is not feasible. Local living conditions and people’s needs vary from place to place. What has worked in one city may not work in another, so interventions need to be tailored and people-centered. This Handbook offers guidance on how to develop urban projects and interventions with a participatory and consultative approach with city stakeholders, while allowing for flexibility to tailor interventions to the specifications and needs of individual cities and regions.

The Building Participatory Accountability Systems for City Policies Handbook

presents the methodology designed and deployed in six cities in Bolivia, Brazil, and Peru from 2017 to 2020. This methodology supports UN-Habitat's efforts to mobilise knowledge, resources, and promote partnerships for the implementation and fulfilment of the New Urban Agenda and Sustainable Development Goal 11 (SDG 11): Make cities and human settlements inclusive, safe, resilient and sustainable.

This publication includes four chapters demonstrating the process of development, implementation and reporting of initiatives that strengthen participatory, transparent and accountable systems at the local level. Furthermore, the Handbook seeks to share the results, strengths and lessons learned in participating cities to future project executors, as well as innovative tools to build capacity among city stakeholders.

The Handbook is intended to facilitate the replication of the pilot project implemented in Latin America, which has been featured in the UN-Habitat Catalogue of Services under the Participatory Processes section¹.

Learning objectives

At the completion of the Handbook, users will:

- 01 Strengthen their capacities to integrate knowledge and to analyse, evaluate and manage urban interventions through a more inclusive, participatory and accountable approach.
- 02 Strengthen their capacities to design and implement action plans while demonstrating the linkage of their indicators to SDG 11 compliance.

Who can use the Handbook?

This Handbook has been designed mainly for local authorities and local and national NGOs and UN agencies. Users with the following backgrounds will find the Handbook useful: urban professionals, city workers, decision-makers or influencers, relevant city stakeholders, or promoters of social inclusion and citizen participation.



Local authorities: mayors, senior officials, decision-makers and technicians.

Purpose for using the Handbook:

To coordinate the participatory processes proposed in the Handbook, as well as report and communicate progress.



Local and National NGOs as well as UN Agencies

Purpose for using the Handbook:

To understand how, and in what ways it is possible to partner with local authorities to seek more participatory and transparent processes, leaving no one behind.



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