

# **ICT Capacity Building for e-Governance**

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# Why e-Government?

- **Build citizen trust in government**
- **Promote economic growth by improving interface with business**
- **Empower citizens to participate in advancing good governance**
- **Contribute to recovery in context of current global financial & economic crisis**



Source:

<http://www.smh.com.au/articles/2007/08/13/1186857391477.html>

# e-Government and MDGs

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- **Employment and Poverty Alleviation**
  - Information access for job seekers and unemployment monitoring
  - Better public services for the poor
- **Education**
  - More information for choosing right educational institutions and courses
  - Distance learning opportunities through web
  - ICT-based training tools and resources

# e-Government and MDGs

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## ➤ Gender Empowerment

- ICT-enabled training on women-specific job opportunities and micro-enterprises
- Access to online financial services & loan applications

## ➤ Health

- Healthcare through ICT tools (Telemedicine)
- Better dissemination of public health information to citizens



# APCICT Survey on e-Government



# APCICT Survey (March 2009)

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## Goals:

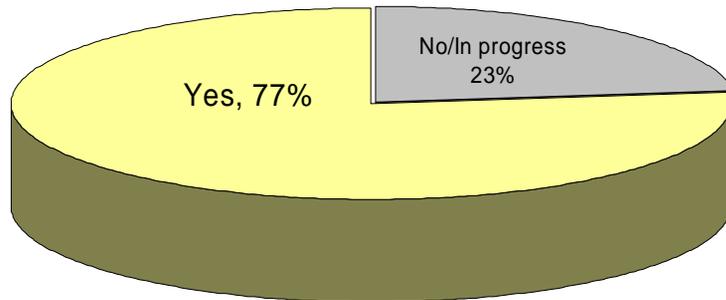
- To find out the extent and level of e-Government implementation in Asia Pacific
- Assess e-Government capacity building needs in the region

## Participating Countries:

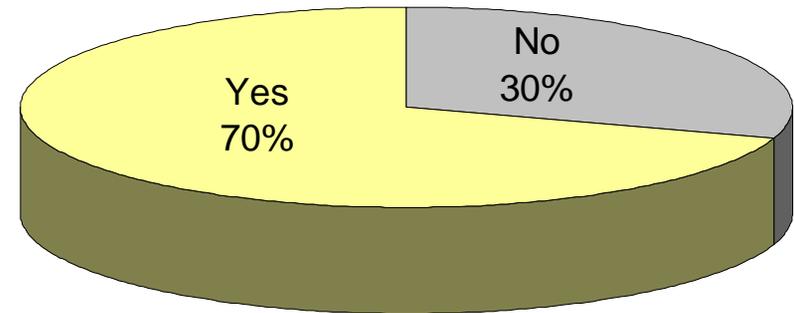
- Afghanistan, Armenia, Azerbaijan, Cambodia, Fiji, India, Indonesia, Kyrgyzstan, Lao PDR, Mongolia, Pakistan, Philippines and Uzbekistan

# e-Government Structural Framework

Is there a national e-Government policy/strategy in place?



Is there a coordinating body for e-Government?



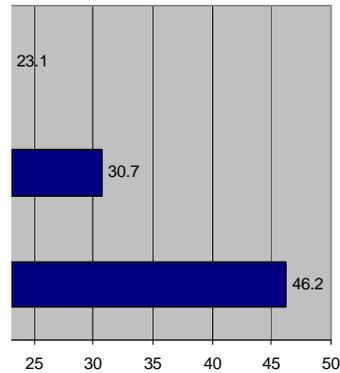
# Government Service Delivery

[https://www.yunbaogao.cn/report/index/report?reportId=5\\_8062](https://www.yunbaogao.cn/report/index/report?reportId=5_8062)

预览已结束，完整报告链接和二维码如下：

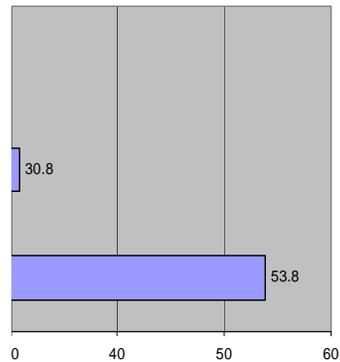


### Services are available for government services



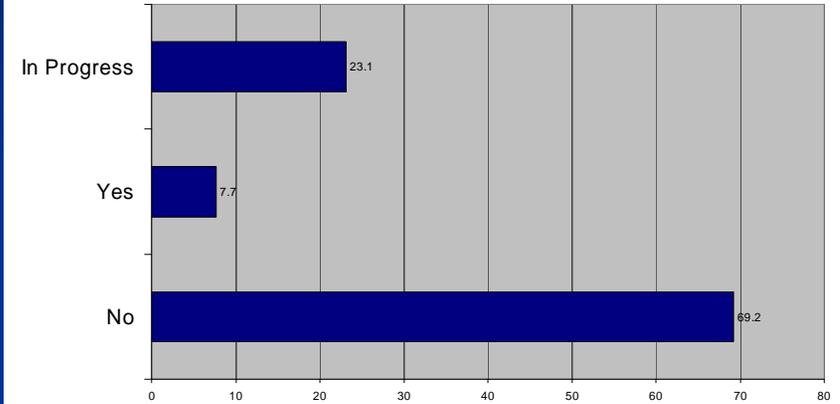
Percentage

### Plans to automate some government services



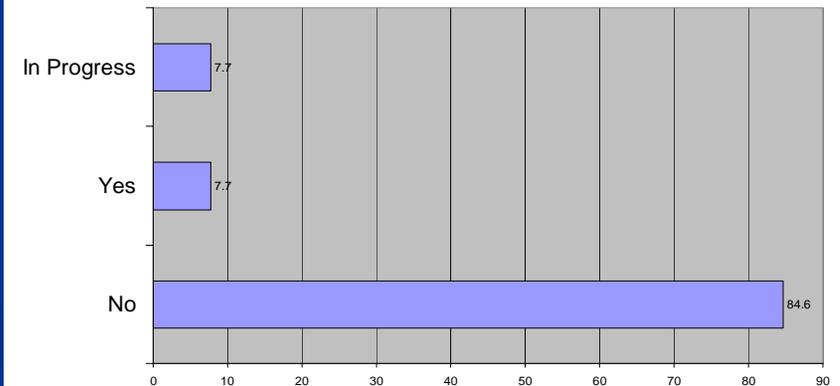
Percentage

### Any form of e-payment as part of e-government services for citizens



Percentage

### Presence of common platform for citizens to access government services



Percentage