



Session 6: Sharing Experiences and  
Lessons Learnt from Countries in the  
Region and Regional Initiatives

# Single Window in Developing Countries

ESCAP-ECO Joint Trade Facilitation  
Forum on Paperless Trade & Single  
Window  
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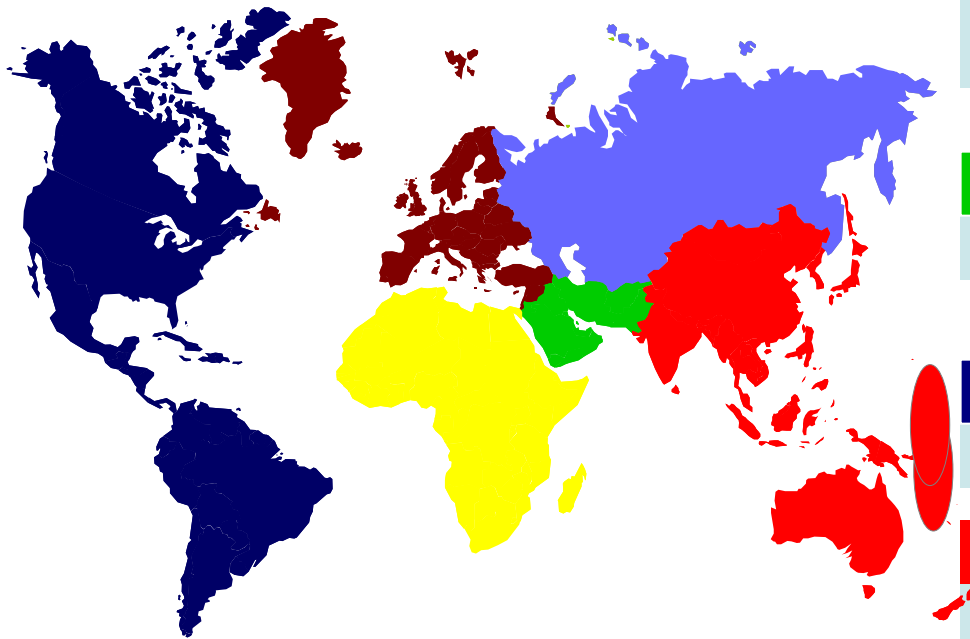
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- Regional Trends & Developments in National Single Windows
- Singapore's Trade Facilitation Journey
- Lessons and Critical Success Factors



## Regional Trends & Developments in National “Single Window”

# Survey of 24 SW tenders / RFPs



## Africa

Kenya, Tanzania, Libya, Togo, Benin, Morocco, Ivory Coast, Rwanda, Congo Brazzaville, Mozambique, Madagascar

## Middle East

Qatar, Bahrain, Oman, Iran

## Americas & Caribbean

Mexico, Chile, Perú, Trinidad & Tobago

## Asia / Oceania

Thailand, Brunei, New Zealand, Pakistan, Philippines

	Country	Name of Single Window Project	Date of Issue of RFP
1	Chile	Ventanilla Única de Comercio Exterior (VUCE)	Sep-11
2	Tanzania	Electronic Single Window System	Aug-11
3	Oman	Integrated Customs Management System and a Single Electronic Window	Jul-11
4	Brunei Darussalam	National Single Window For Trade Facilitation System (BDNSW)	Jul-11
5	Morocco	Guichet Unique De Formalites Du Commerce Exterieur (GUCE)	Jun-11
6	Mexico	Ventanilla Única de Comercio Exterior de México (VUCEM)	Jul-10
7	Benin	Single Window for Foreign Trade of Benin for the Port of Cotonou	May-10
8	New Zealand	Trade Single Window	May-10
9	Rwanda	Rwanda Single Electronic Window	Feb-10
10	Mozambique	Single Electronic Window System for the Customs Clearance of Traded Goods	Sep-09
11	Bahrain	Integrated Trade Facilitation System	Aug-09
12	Philippines	National Single Window	Aug-09
13	Libya	Libyan External Trade Single Window	May-09
14	Togo	Single Window of Foreign Trade (GUCE) for the Port of Lomé	May-09
15	Trinidad & Tobago	Single Economic Window (SEW)	May-09
16	Iran	Port Community System	Apr-09
17	Thailand	Thailand National Single Window	Jul-08
18	Qatar	Qatar Customs Clearance Single Window	Nov-07
19	Kenya	Kenya Electronic Single Window System	Nov-07
20	Congo Brazzaville	Maritime Single Window (GUMAR)	Aug-07
21	Pakistan	Pakistan Automated Commercial Community System (PACCS)	May-07
22	Madagascar	Malagasy Community Network Services	Mar-07
23	Peru	Ventanilla Única de Comercio Exterior (VUCE)	Jun-06
24	Ivory Coast	Abidjan Port Community of Côte d'Ivoire (Ivory Coast) - Abidjan Port Synergie	Aug-05



## Africa

- East Africa (Mozambique, Madagascar, Kenya, Tanzania, Rwanda)
  - essentially for a national Single Window creating electronic linkages with the government agencies for permits and licensing processing
  - Mozambique calls for SW+CMS
- West & Central Africa (Ivory Coast, Togo, Benin Congo Brazzaville)
  - mainly for a limited, usually port-centric Single Window, termed as “Guichet Unique des Opérations du Commerce Extérieur” (GUCE), or “Single Window of foreign trade”.
  - focused on the port requirements
- North Africa (Libya, Morocco)
  - Both are port centric SW



## Middle East

- Saudi Arabia was an early implementer of the Single Window, when they launched their SaudiEDI project way in 2004.
- 3 Gulf Cooperation Council (GCC) countries - Qatar, Bahrain and Oman issued RFPs for Single Window.
  - includes replacement of their Customs management systems,
  - a single seamless “Single Window and Customs Management” system

## Asia & Oceania

Many Asian countries have implemented their Single Windows  
Singapore – 1989; Hong Kong SAR – 1997 ; Japan – 2003;  
Korea – 2003; Indonesia – 2007; Malaysia – 2009

Others SW implementation includes:

Thailand; Philippines; Brunei; Chinese Taipei,  
China's E-Port - a form of sub-national SW

ASEAN Single Window is the 1<sup>st</sup> regional SW initiative,  
integration of the 10 National Single Window of the ASEAN  
member states

4 ASEAN countries (Indonesia, Thailand, Brunei, and the  
Philippines) called essentially for Single Window requirements to  
be integrated with the existing Customs system

growing trend to include a centralized risk management in SW  
projects, e.g.

New Zealand's Trade Single Window

Pakistan Automated Commercial Community System (PACCS)

预览已结束，完整报告链接和二维码如下：

[https://www.yunbaogao.cn/report/index/report?reportId=5\\_7597](https://www.yunbaogao.cn/report/index/report?reportId=5_7597)

