



Technology outcome of the Electronic Transactions ACT of 2006



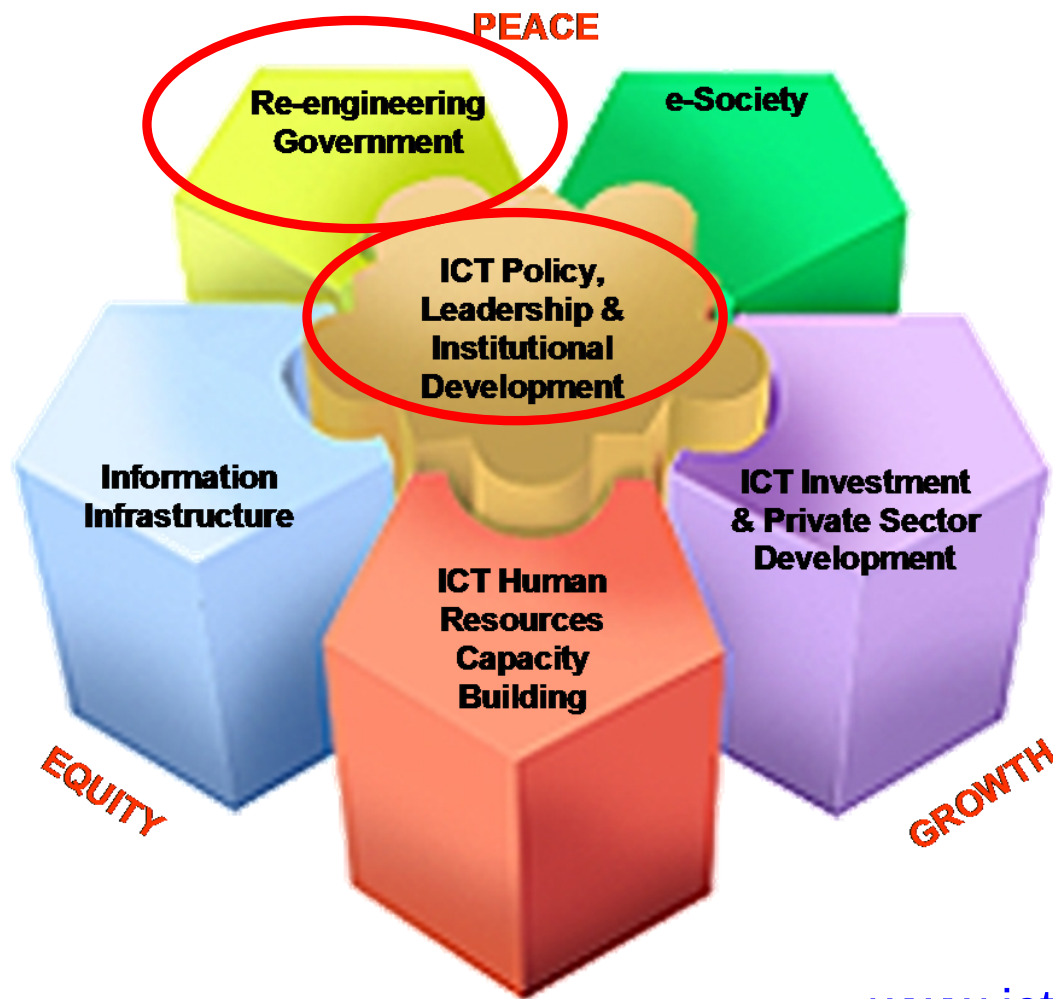
ජනාධිපති කාර්යාලය
சனாதிபதி அலுவலகம்
The Presidential Secretariat



Kanchana Thudugala
Programme Head, eServices
Re-engineering Government Programme
ICT Agency of Sri Lanka

2012-09-06

Strategic Focus of ICTA



ICTA
ideas actioned

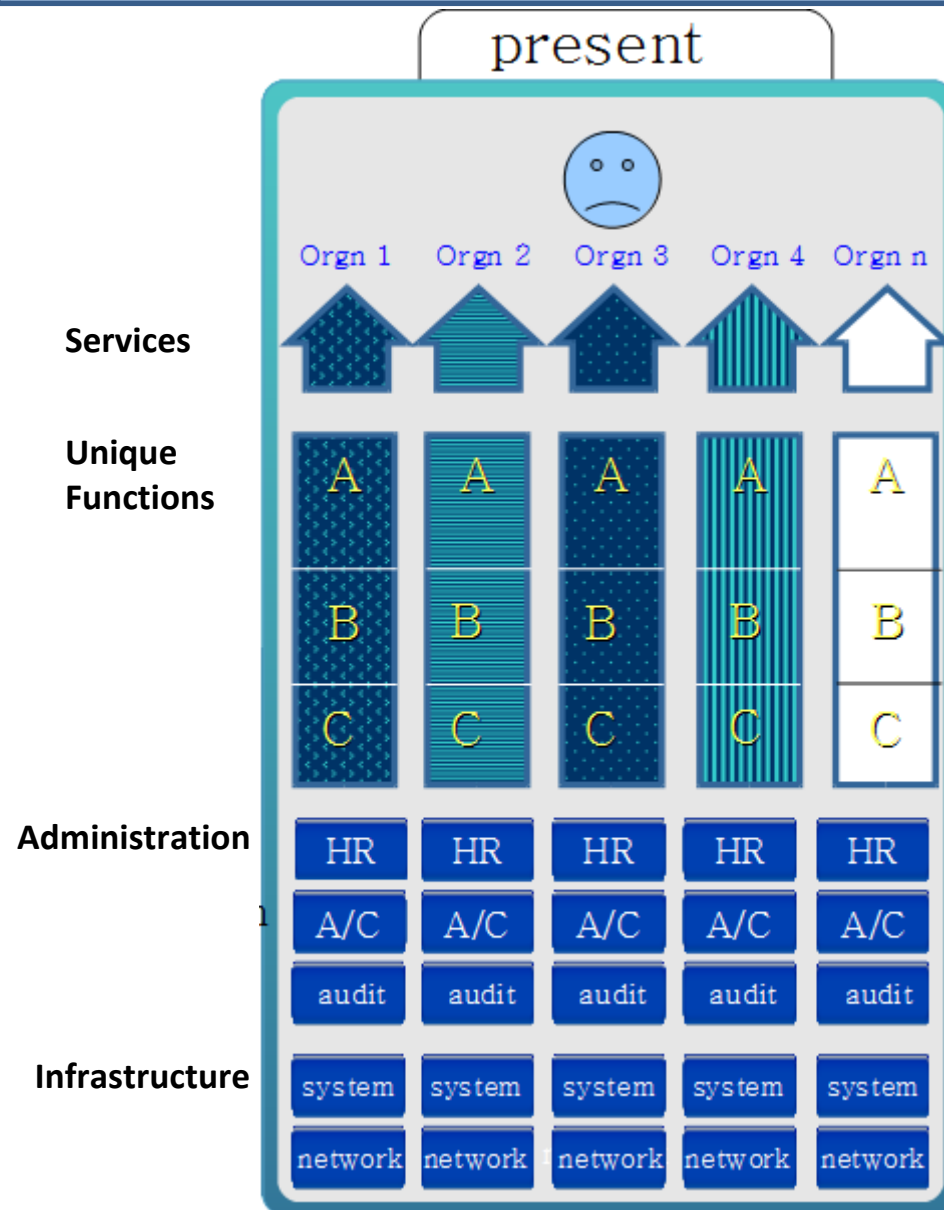
eSri Lanka
smart people smart island



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சனாதிபதி அலுவலகம்
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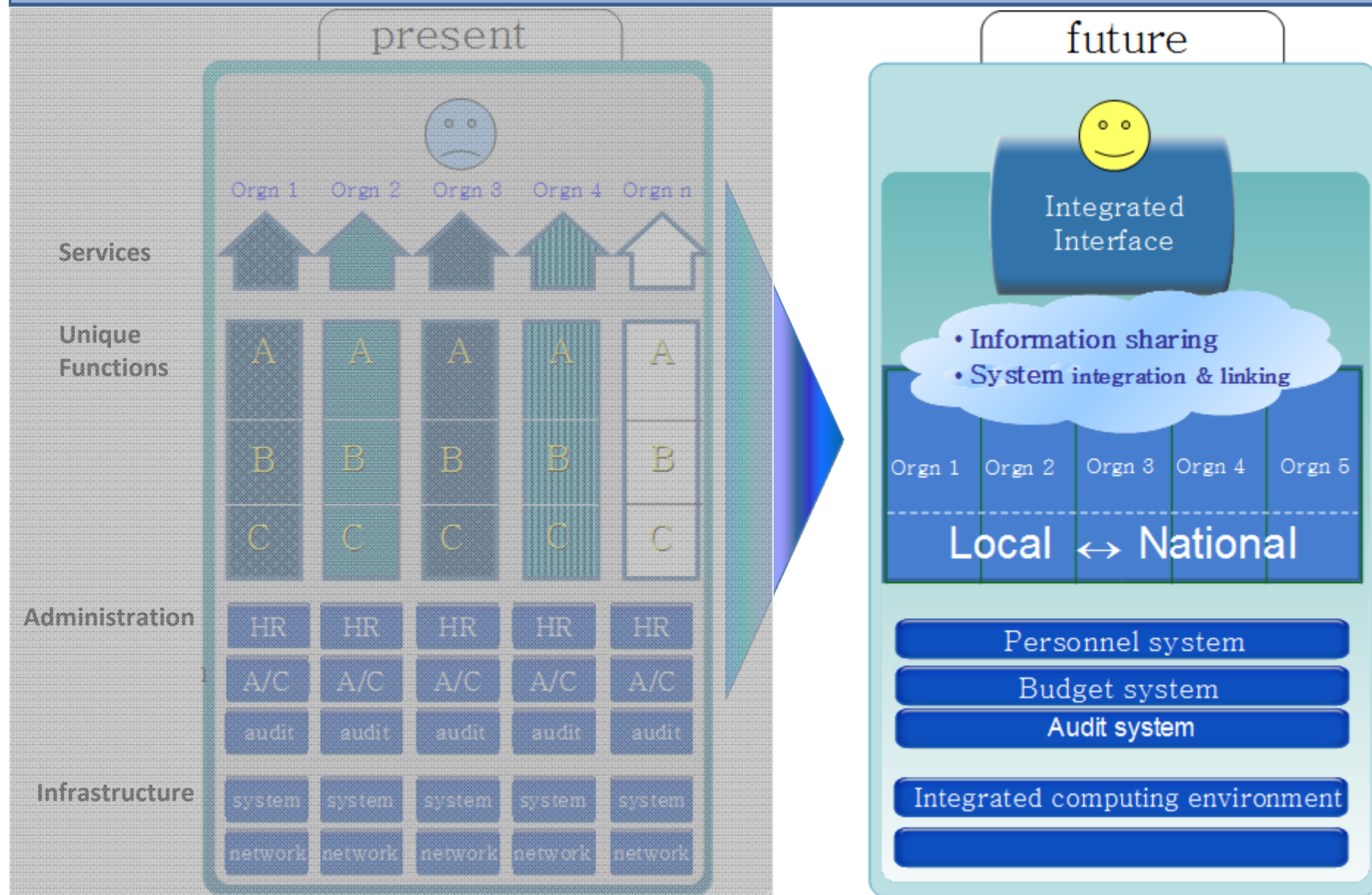
www.icta.lk

Government : Issues

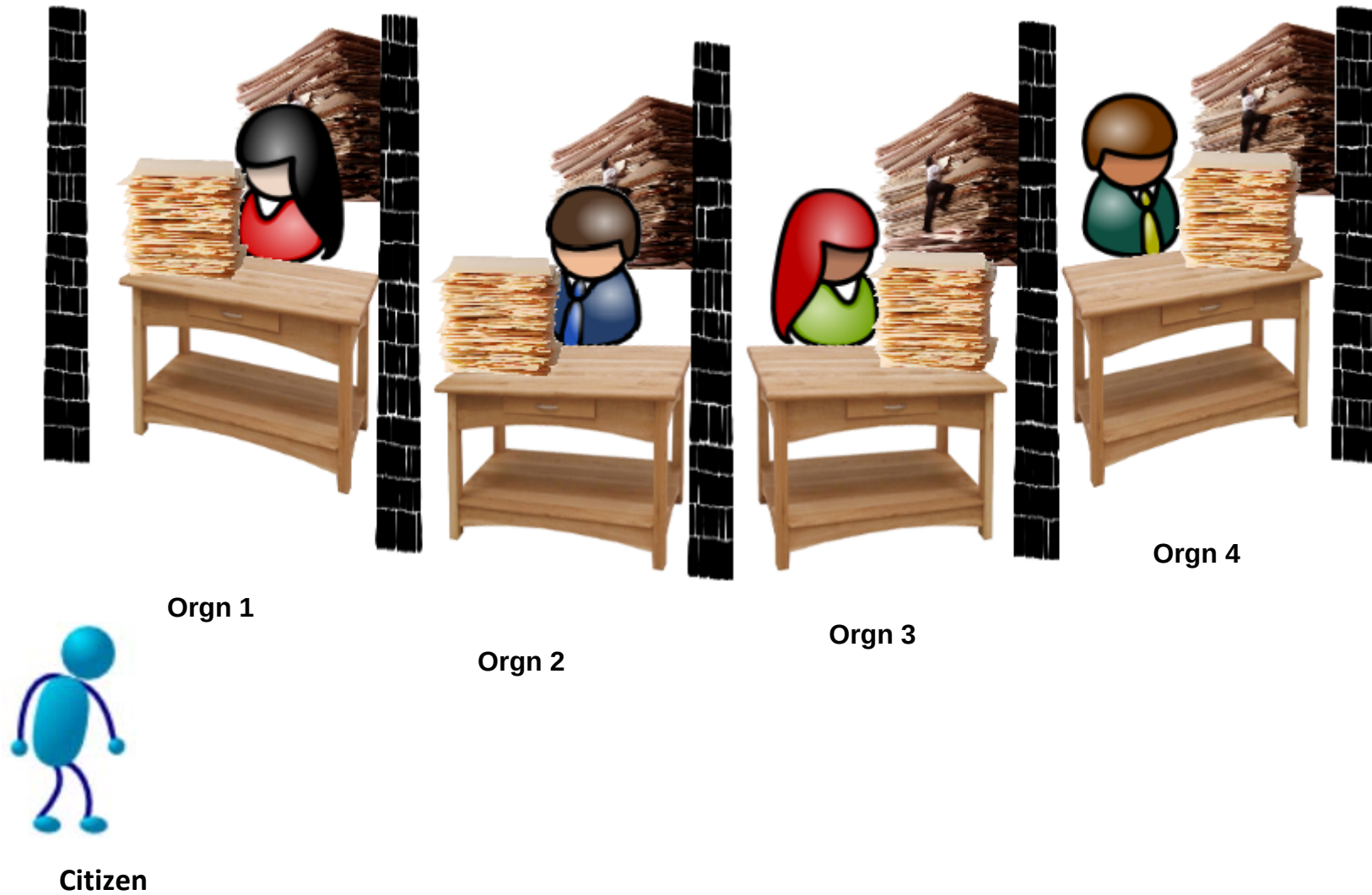


- **Fragmented/disjoint**
 - Inefficient delivery of services and information
 - Operating at a high cost
- **Bureaucratic machinery**
 - Unresponsive officials
 - Unaccountable official bodies

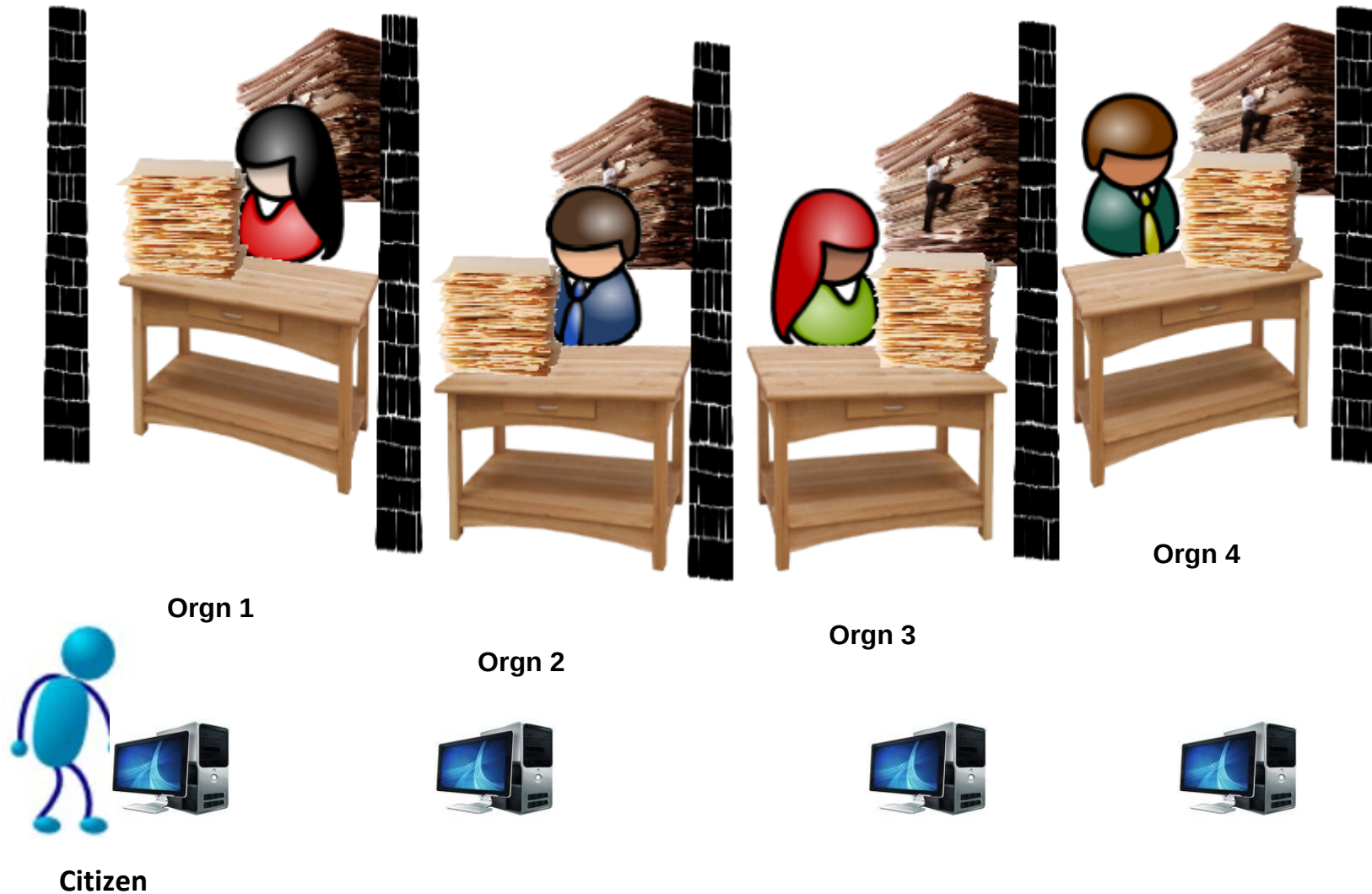
Transition Envisaged for a Connected Government



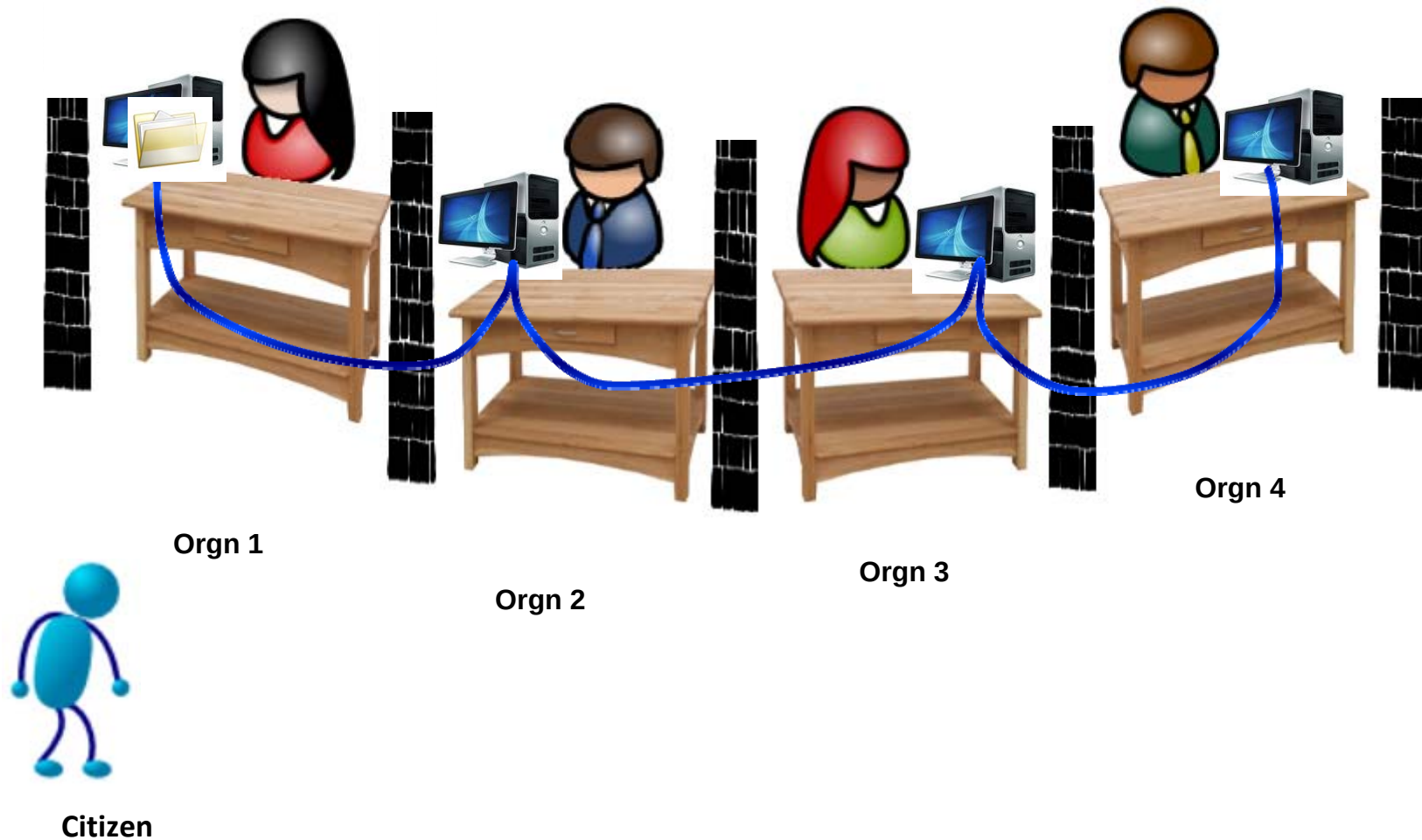
Government 0.0



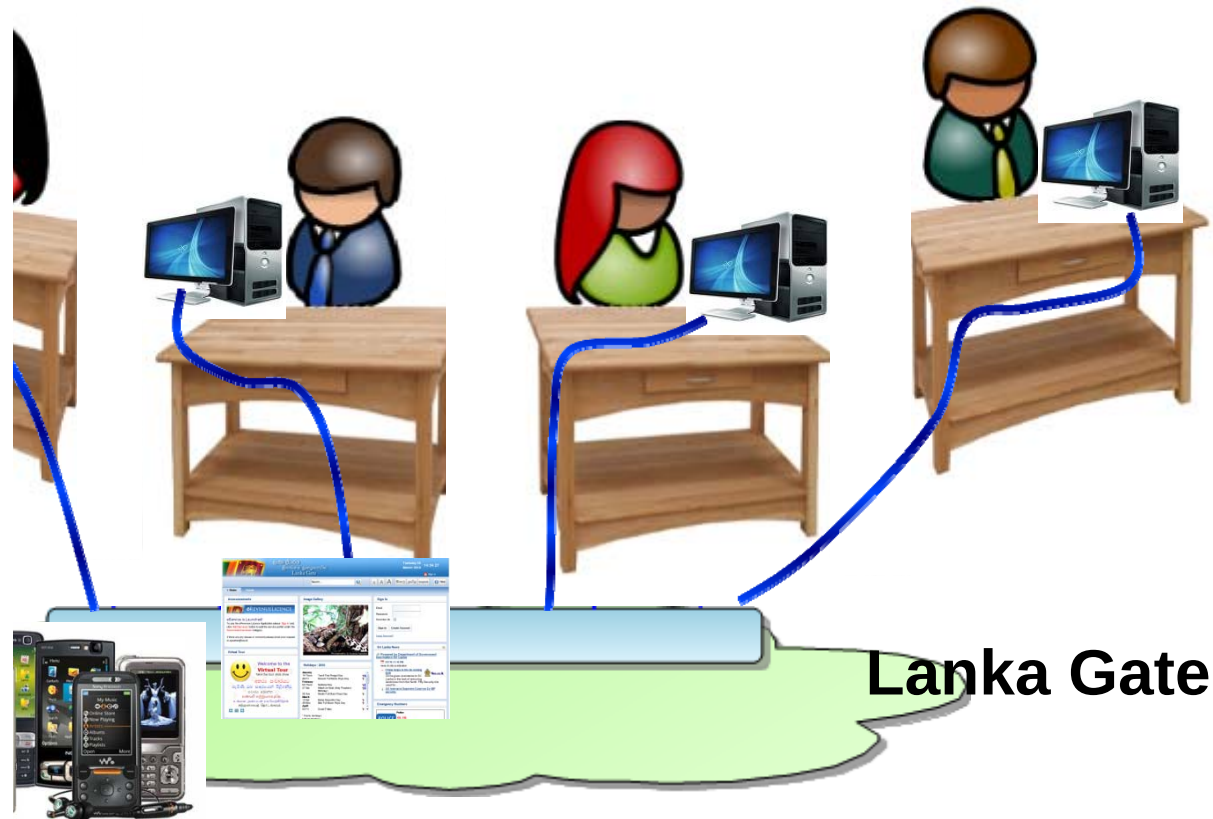
Government 1.0



Government 2.0



Government 3.0



Lanka Gate

Government service portal
Personalized experience for the citizen, intelligent service
Seamless service anytime, anywhere
No bureaucracy, highly responsive, transparent

预览已结束，完整报告链接和二维码如下：

https://www.yunbaogao.cn/report/index/report?reportId=5_7436

