



# Technology outcome of the Electronic Transactions ACT of 2006

ලංකා ද්වාරය  
இலங்கை நுழைவாயில்  
Lanka Gate

ලංකා ද්වාරය නි සාරුදයන් විදිහනි  
එකම සාමාජික උප ගැටළු සා අදාළ ප්‍රතිචාර සෑනි මෙම සිංහාර සිර්ංගය කිටීම  
இலங்கை நுழைவாயில் உங்களை அன்படுத் வரவேற்கின்றது  
உங்களுக்குத் தேவையான சேவைகளைப் பெற்றுக்கொள்ள உங்களுக்கேற்றவாறு வடிவமைக்கப்படக்கூடிய ஏக் தளம்  
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The one stop shop to access and create your own portal with the services relevant to you

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ICTA Sri Lanka

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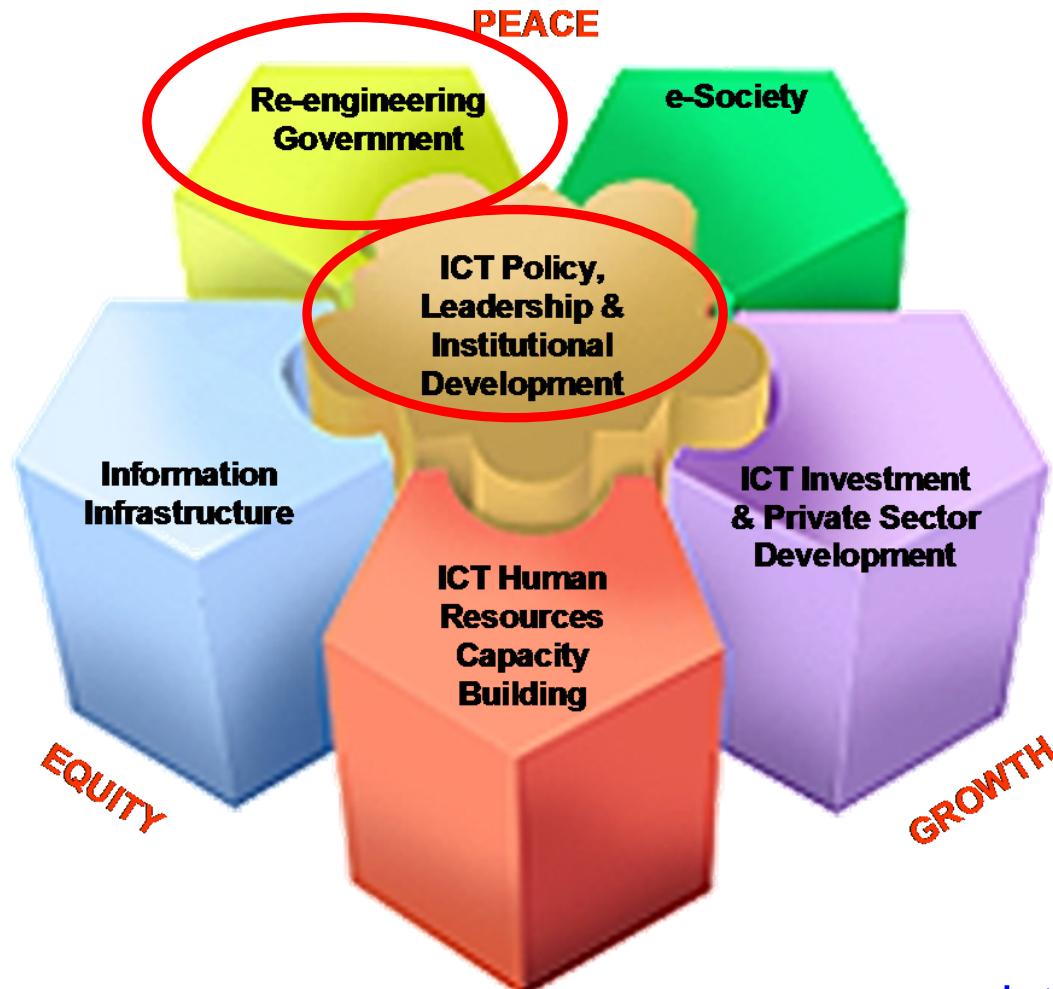
ජනාධිපති කාර්යාලය  
சனாதிபதி அனுவகைம்  
The Presidential Secretariat

ICTA   
ideas actioned

Kanchana Thudugala  
Programme Head, eServices  
Re-engineering Government Programme  
ICT Agency of Sri Lanka

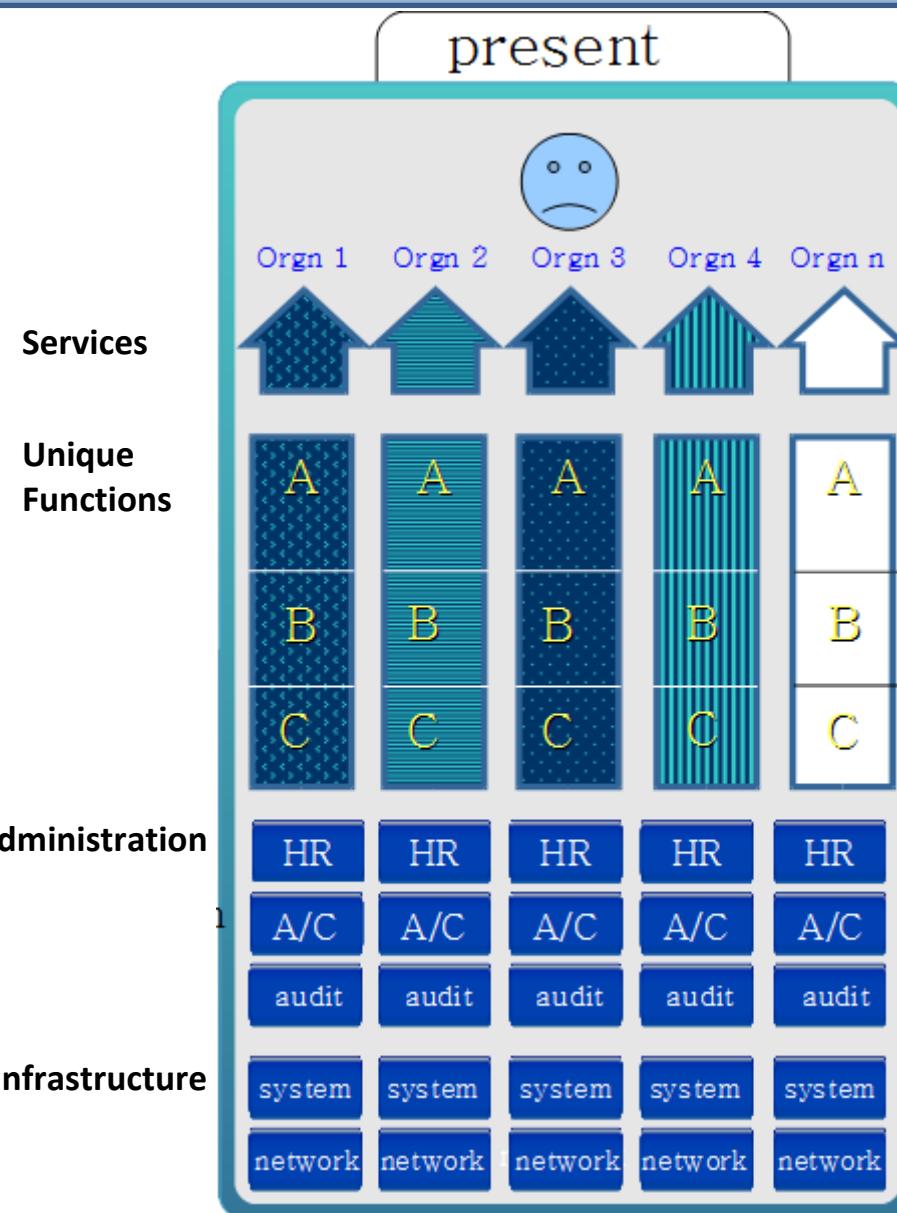
2012-09-06

# Strategic Focus of ICTA



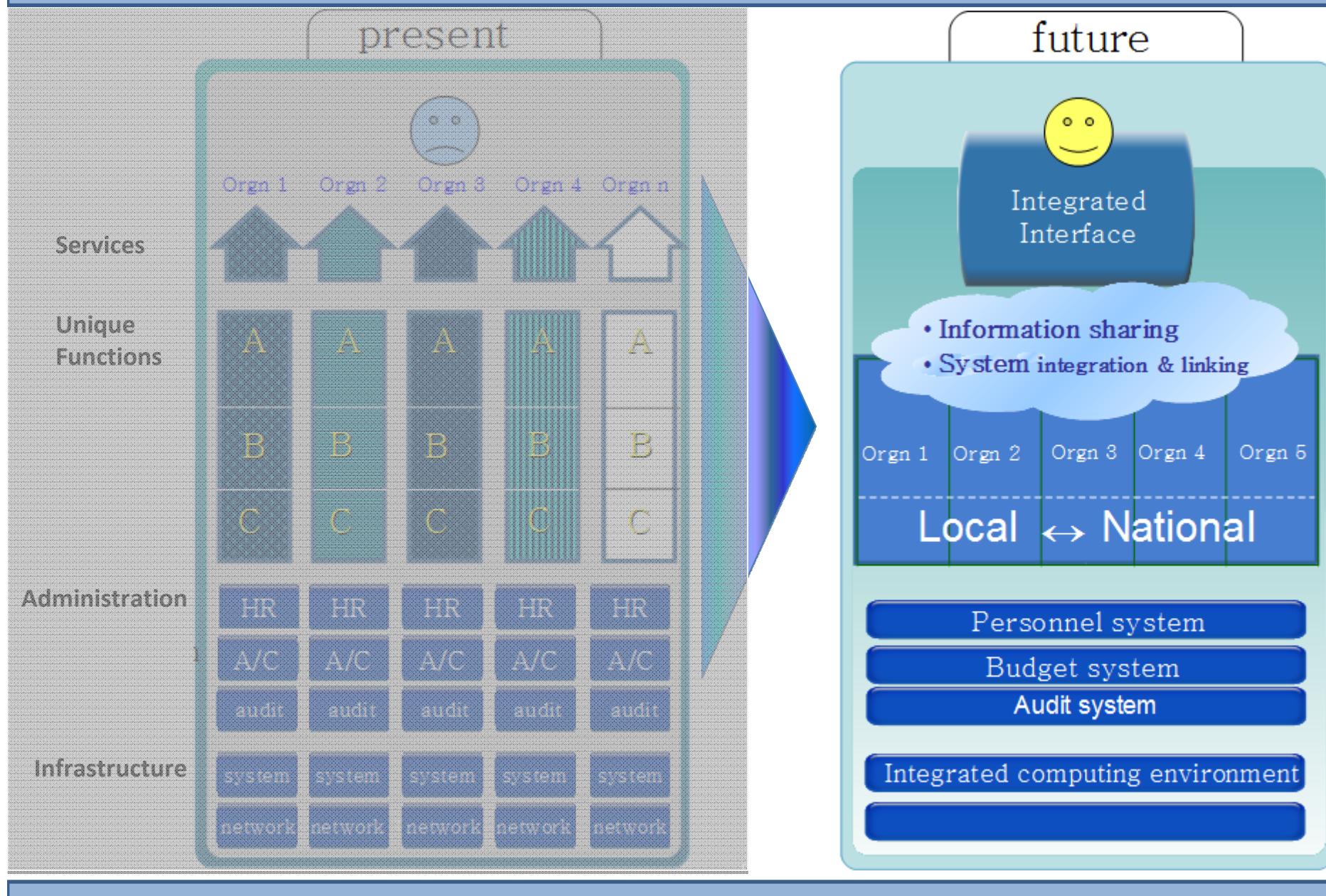
[www.icta.lk](http://www.icta.lk)

# Government : Issues



- **Fragmented/disjoint**
  - Inefficient delivery of services and information
  - Operating at a high cost
- **Bureaucratic machinery**
  - Unresponsive officials
  - Unaccountable official bodies

# Transition Envisaged for a Connected Government

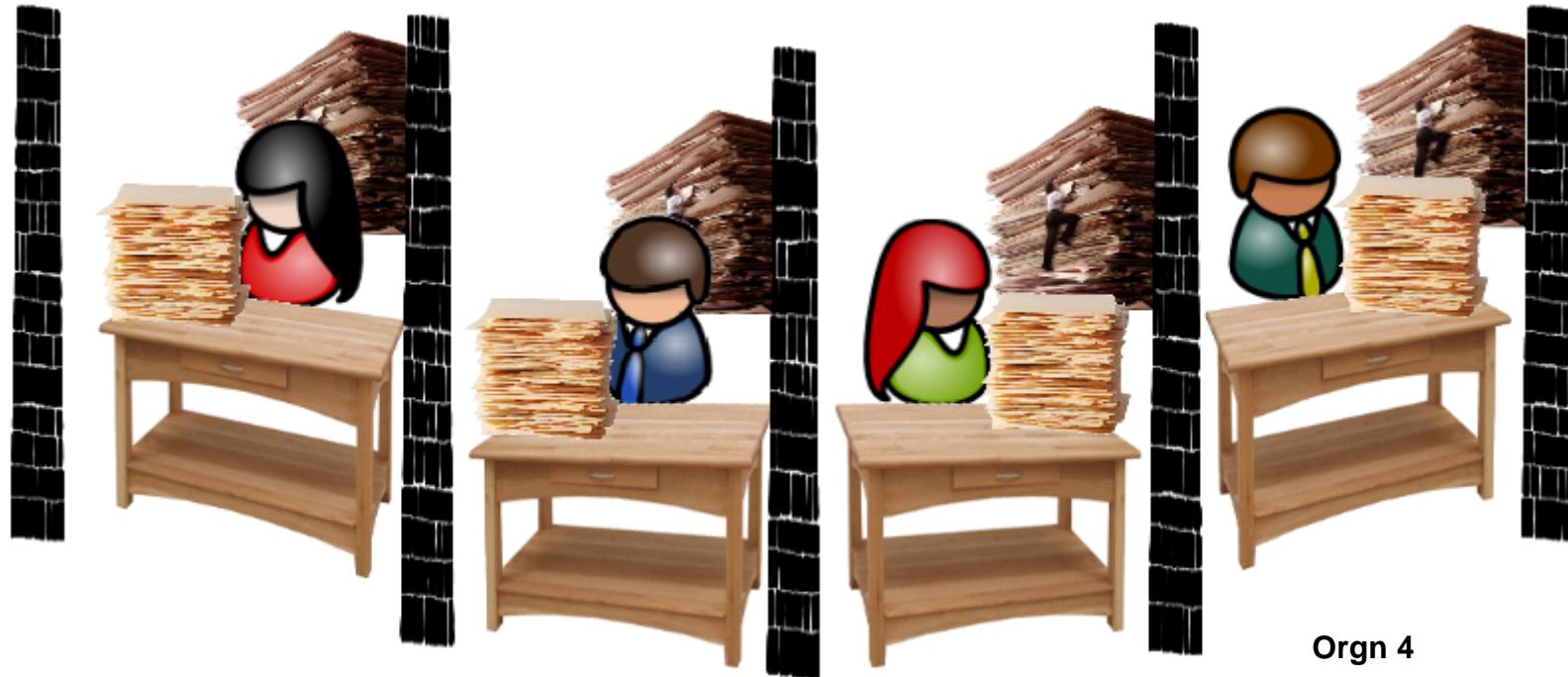


# Government 0.0



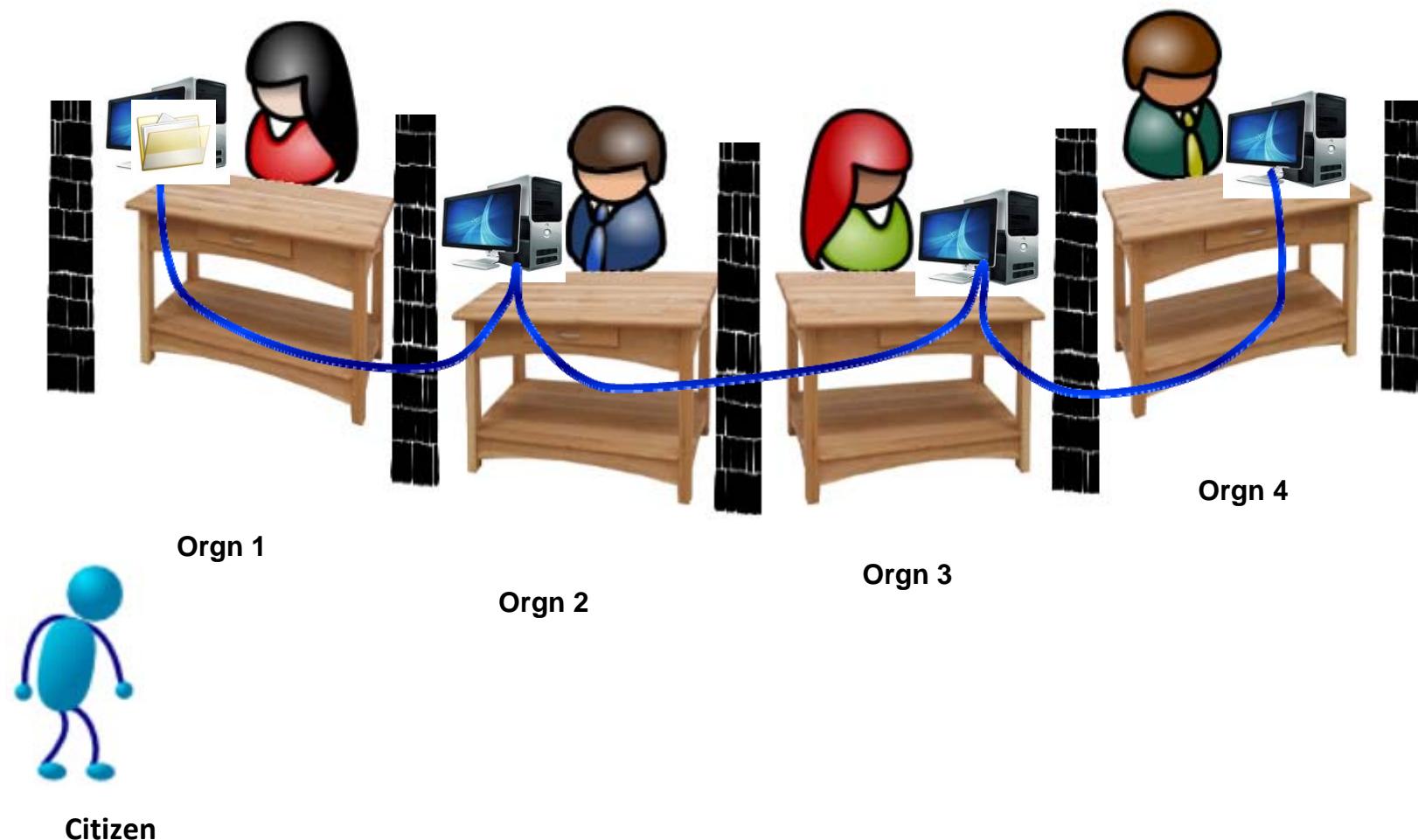
Citizen

# Government 1.0

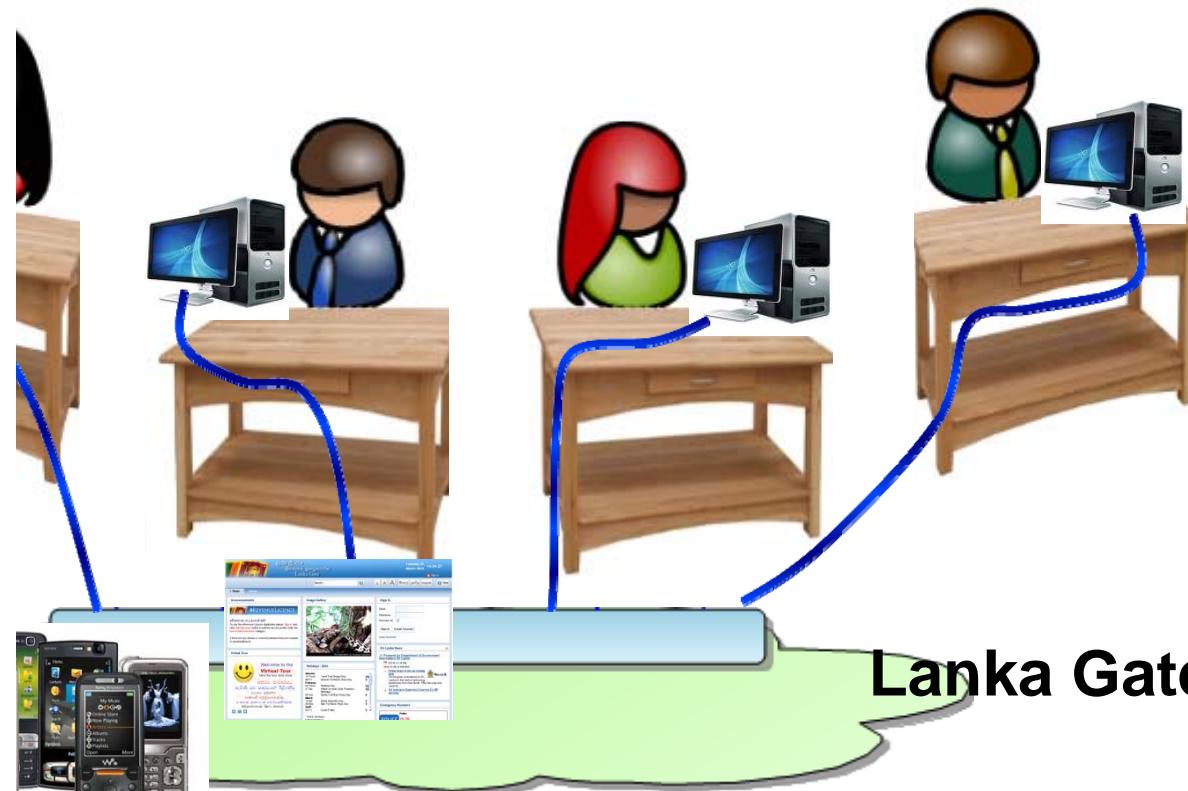


Citizen

# Government 2.0



# Government 3.0



Government service portal  
Personalized experience for the citizen, intelligent service  
Seamless service anytime, anywhere  
No bureaucracy, highly responsive, transparent

预览已结束，完整报告链接和二维码如下：

[https://www.yunbaogao.cn/report/Index/report?reportId=5\\_7436](https://www.yunbaogao.cn/report/Index/report?reportId=5_7436)

