

**Trade and Transport Facilitation
Monitoring Mechanism in Bhutan:
Baseline study series #2**

Business Process Analysis of
Import of Kitchen and Table
Wares of Plastics (Melamine
Products) from Bangladesh to
Bhutan



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Business Process Analysis of import of kitchen and table wares of plastics (melamine products) from Bangladesh to Bhutan

The 2nd report of a series of 6 studies on Trade and Transport Facilitation Monitoring Mechanism (TTFMM) in Bhutan

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PREFACE

In the process of undertaking the baseline study of Trade and Transport Facilitation Monitoring Mechanism (TTFMM) in Bhutan, six studies are carried out to provide multiple facets of trade and transport facilitation covering export and import of specific products, corridors and border crossings. A synthesis report is also produced based on five study reports.

The current report is focused on business process analysis of import of kitchen and table wares (melamine products) from Bangladesh. It is a stand-alone document itself and the 2nd report of a series of 6 studies on TTFMM in Bhutan. It feeds the TTFMM synthesis report. As such, it needs to be read along with other reports to fully understand the background, key findings and conclusions of the TTFMM baseline study.

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The report was prepared by Achyut Bhandari and Tengfei Wang. Data collection was carried out by Achyut Bhandari. Informants and participants of the various workshops under the project, as detailed in **Appendix 1**, substantially contributed their expertise to enhance the quality of the project. Phuntsho Dorji and Sonam Dema played a crucial role for organizing the TTFMM national validation workshop on 3-4 August 2016 in Thimphu, Bhutan.

The baseline study and the underlying project were managed by Tengfei Wang from ESCAP and Aileen Pangilinan from ADB under the guidance of Yann Duval and Ronald Antonio Q. Butiong. Tanya E. Marin, Linel Ann Reyes-Tayag, and Alona Mae Agustin from ADB provided support for the logistical arrangement of the workshops. Josiah Littlehales, Vyonna Bondi, Megane Vanselow and Ekaterina Silanteva substantially contributed to data input and analysis during their internship at UNESCAP.

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