



DIGITALISATION OF SERVICES: WHAT DOES IT IMPLY TO TRADE AND DEVELOPMENT?





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ABBREVIATIONS AND ACRONYMS

BPO	Business process outsourcing
DDS	Digitally deliverable services
DITC	Division on International Trade and Commodities
FDI	Foreign direct investment
GATS	General Agreement on Trade in Services
GDPR	The European Union's General Data Protection Regulation
ICTs	Information and Communications Technologies
ITC	International Trade Centre
ITU	International Telecommunication Union
LDCs	Least developed countries
MOOC	Massive Open Online Course
SDGs	Sustainable Development Goals
TNCDB	Trade Negotiations and Commercial Diplomacy Branch
UNCTAD	United Nations Conference on Trade and Development
WTO	World Trade Organisation

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