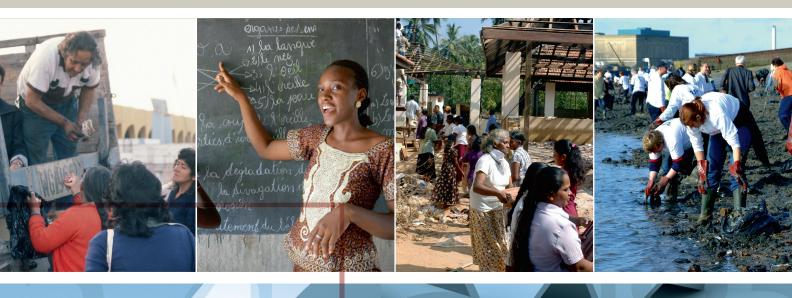


International Labour Office Geneva

Manual on the measurement of volunteer work



STATISTICS Department of Statistics Manual on the measurement of volunteer work



INTERNATIONAL LABOUR OFFICE GENEVA

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PREFACE

This *Manual on the measurement of volunteer work* is intended as a guide for countries in generating systematic and comparable data on volunteer work by means of regular supplements to labour force or other household surveys. The objective is to make available comparative cross-national data on a significant form of work which is growing in importance but is often ignored or rarely captured in traditional economic statistics. Doing so will help to fulfil the United Nations Secretary General's recommendations in his follow-up to the implementation of the International Year of Volunteers report (United Nations, 2005) that governments "vigorously" pursue "actions to build up a knowledge base" about volunteer work and to "establish the economic value of volunteering."

This *Manual* was developed, under the auspices of the Department of Statistics of the International Labour Organization (ILO) in collaboration with the United Nations Volunteers, by the Johns Hopkins University Center for Civil Society Studies, which has been involved in the measurement of the nonprofit sector and of volunteer work in countries throughout the world for close to two decades.¹ The Hopkins Center was assisted by a Technical Experts Group assembled by the ILO. The Group met at ILO headquarters in Geneva on 4 and 5 July 2007 and 11 and 12 October 2010 and communicated with the Hopkins Center between meetings via a series of memoranda and emails. The *Manual* was also informed by the experience of the Joint UNECE/Eurostat Volunteer Standardization Task Force and the workshop it co-hosted with the Hopkins Center in July 2007.² The current draft has benefited from initial testing of a draft survey module in six countries: Brazil, Canada, France, Republic of Korea, Poland and South Africa . Desk reviews were conducted in France and the Republic of Korea and eleven cognitive interviews in Canada. Finally, over 100 labour force statisticians took part in an intensive review of an initial draft of this *Manual* during the 18th International Conference of Labour Statisticians in Geneva in November 2008, when the draft was unanimously approved in principle.

The International Labour Organization wishes to acknowledge the contributions of the following individuals who played a significant role in the preparation of this document: Lester M. Salamon, director, and Megan Haddock, S. Wojciech Sokolowski and Helen Tice, staff members, of the Johns Hopkins University Center for Civil Society Studies; Adriana Mata-Greenwood of the ILO Department of Statistics; the members of the Technical Experts Group (Edith Archambault, University of Paris, France, Jacqueline Butcher de Rivas, Mexican Centre on Philanthropy (CEMEFI), Mexico, Peter Buwembo, Statistics South Africa. South Africa, Lee Byungsik, Statistics Korea, Republic of Korea, Elizabeth Davis, Australian Bureau of Statistics, Australia, Elizabeth Belo Hypolito, Brazilian Institute of Geography and Statistics (IBGE), Brazil, Bengt Oscar Lagerstrom, Statistics Norway, Norway, Olivier Marchand, National Institute of Statistics and Economic Studies (INSEE), France, Yandiswa Mpetsheni, Statistics South Africa, South Africa, Sławomir Nałęcz, Central Statistical Office, Poland, John Murimi Njoka, University of Nairobi, Kenya, Tae-Kyu Park, Yonsei University, Republic of Korea, Justin Davis Smith, Institute for Volunteering Research, United Kingdom, Ato Mekonnen Tesfaye, Central Statistical

¹ See, for example, Salamon, Lester M. et al. (2004).

² UNECE Volunteer Standardization Task Force (2007).

Authority, Ethiopia, and Agnieszka Zgierska, Central Statistical Office, Poland; and a number of observers (Lorna Bailie and Tom Dufour, Statistics Canada, Canada, Robert Leigh and Mae Chao, United Nations Volunteers, and Catherine Martin, Organisation for Economic Co-operation and Development (OECD), France). Substantive review was provided by Brendan Mai, Statistics New Zealand, New Zealand, Eivind Hofmann, Norwegian Directorate of Immigration (ILO retired), Gustavo Verduzco, Colegio de México, Mexico, and Jeffrey Brudney, Cleveland State University, United States. The International Labour Organization would also like to acknowledge the contributions of Sylvester Young, former director, and Bob Pember, staff analyst, of the ILO Department of Statistics for their efforts in initiating this work. Finally, the ILO wishes to express its gratitude to the United Nations Volunteers and to the Ford and Skoll Foundations for financial support without which the preparation of this *Manual* would not have been possible.

The ILO is pleased to have been involved in this effort to promote the more effective measurement of volunteer work, which it sees as an important part of its commitment to the concept of "decent work" as a means of promoting human agency, dignity and self-respect. It sincerely hopes that the *Manual* will be of assistance to countries around the world in bringing this important but long neglected aspect of work into more effective view.

Rafael Diez de Medina, Director

ILO Department of Statistics

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预览已结束,完整报告链接和二

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