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SOUTH AFRICAN QUALIFICATIONS AUTHORITY (SAQA)

In order to proceed with the registration of standards and NSB 11, Services, publishes the following (ABET) Tourism unit standards-based qualifications for public comment.

This notice contains the titles, fields, sub-fields, NQF levels, credits, and the titles and specific outcomes of the unit standards. The unit standards can be accessed via the SAQA web-site at **www.saqa.org.za**. Copies may also be obtained from the Directorate of Standards Setting and Development at the SAQA offices, 659 Pienaar Street, Brooklyn, Pretoria.

Comment on the qualifications and unit standards should reach SAQA at the address below and no later than 14 September 2001. All correspondence should be marked **Standards Setting – ABET Tourism** and addressed to

The Director: Standards Setting and Development SAQA Attention: Mr. D Mphuthing Postnet Suite 248 Private Bag X06 Waterkloof 0145 or faxed to 012-482-0907

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UNIT STANDARDS

Field: Services

Sub-field: Tourism

Purpose of unit standards

The purpose of these unit standards is to:

- Introduce learners to the major sectors of the tourism industry,
- Encourage learners to gain experience of the tourism industry, with a view to a
 possible career in this industry.

Together with units taken from other learning fields, the learner will be able to obtain a qualification in the tourism industry. This qualification is aimed at providing benefits through the development of the community and to provide the learner with the fundamental knowledge and skills for entry-level employment in the tourism industry.

Unit Standards at NQF Level 1

- 1. Title: Understanding the tourism industry.
- 2. Title: Know the role-players in the tourism industry and their functions and select a career path for him/herself.
- 3. Title: Demonstrate an applied knowledge of the relationship between tourism and the community.
- 4. Title: Understand tourist product knowledge and apply the knowledge to facilitate tourist activities.

Unit standards titles and specific outcomes at NQF level 1

1. Title: Understanding the tourism industry

Specific Outcome 1: Give an integrated definition of tourism and describe the different dimensions and the way it impacts on society.

Specific Outcome 2: Demonstrate a practical knowledge of the three sectors of the tourism industry and the links between the sectors of the tourism industry and the links between the sectors.

Specific Outcome 3: Categorise the types of tourists and their motivation for travel.

Specific Outcome 4: Identify access and use different sources of information to service the tourist.

2. Title: Know the roleplayers in the tourism industry and their functions and select a career path for him/herself

Specific Outcome 1: Identify the national roleplayers in the tourism industry and their functions with reference to the world of work.