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GENERAL NOTICE

NOTICE 1418 OF 2008**INDEPENDENT COMMUNICATIONS AUTHORITY OF SOUTH AFRICA****SOUTH AFRICAN POST OFFICE LICENCE – REALIGNED WITH ICASA
AMENDMENT ACT AND POSTAL SERVICE AMENDMENT ACT**

The Independent Communications Authority of South Africa ("ICASA") hereby gives notice that it has realigned the current South African Post Office licence with the ICASA Amendment Act and Postal Service Amendment Act. The realigned licence is attached hereto and it is also available at ICASA library at Block D, Pinmill Farm, no. 164 Katherine Street, Sandton, Johannesburg during the hours 10h00 to 16h00 **OR** on the Authority's website: www.icasa.org.za

PARIS MASHILE
CHAIRPERSON
ICASA



Independent Communications Authority of South Africa

Pinnill Farm, 164 Katherine Street, Sandton
Private Bag X10002, Sandton, 2146

SAPO LICENCE

No. 2008/005477/06

GRANTED

TO

THE SOUTH AFRICAN POST OFFICE

FOR THE PROVISION OF

RESERVED POSTAL SERVICES

SIGNED FOR AND ON BEHALF OF THE INDEPENDENT COMMUNICATIONS

AUTHORITY OF SOUTH AFRICA

AT SANDTON ON THIS 20TH DAY OF OCTOBER 2008

A handwritten signature in black ink, appearing to read 'Paris Mashile', written over a horizontal line.

Paris Mashile
Chairperson

Schedule 1

1. DEFINITIONS

Unless otherwise indicated, all words and phrases have the meaning ascribed to them in the Postal Services Act 1998 (Act No 124 of 1998):

"Act" means the Postal Services Act of 1998 (Act no 124 of 1998);

"Authority" means the Independent Communications Authority of South Africa established by the ICASA Act, 2000 (Act No. 13 of 2000);

"Basic letter" means a letter, postcard, printed matter, small parcel and other postal articles of the type covered from time to time in Schedule one (1) of the Act;

"Basic letter service" means the delivery of basic letters to households at their street letter boxes address boxes, and private bags;

"Business day" means a working day, including Saturday, Sunday and public holiday;

"CPIX" means the Consumer Price Index;

"Delivery point" means an address where basic letters are delivered;

"Delivery point roll-out" means the delivery points to be rolled out in the Republic as set forth in Schedule two (2) of this licence;

"Financial year" means the period commencing from 01 April of each Calendar year for 12 months ending on the last day of March.

"ICASA Act" means the Independent Communications Authority of South Africa Act, (Act No. 13 of 2000);



"Independent auditor" means an independent organisation or person appointed by the Authority to audit the results of the independent monitor for the purposes of this license;

"Independent monitor" means an independent organisation or person appointed by the Authority to undertake monitoring of the achievement by the Licensee of the service performance standards for the purposes of the licence;

"Inspector" means a person appointed in terms of section 17F of the ICASA Act;

"Mail collection point" means any structure where an addressee can collect mail at any time;

"Minimum percentage" means the minimum percentage in respect of the service performance standards set forth in Schedule six (6) of this licence;

"Minister" means Minister responsible for Communications;

"Post box" means the receptacle at a post office or any other structure where mail can be collected by the addressee;

"Price cap" means the maximum percentage by which tariffs in respect of any year may be increased;

"Retail Outlet" means an outlet at which customers receive basic postal services, made available by the Licensee;

"Retail outlet rollout" refers to the roll-out set out in Schedules two (2) to eight (8) of this licence

"Roll-out auditor" means an independent organisation or person appointed by the Authority to verify the extent of the achievement by the Licensee of the delivery point roll-out and the retail outlet roll-out for the purposes of the licence;



"Serviced areas" means areas where there are postal services provided by the licensee within 3 km and/or where one postal outlet services up to 10 000 inhabitants.

"Service performance standards" means the service performance standards set forth in Schedule seven (7) of this licence;

"Street addresses" means premises in the Republic which have been assigned a number and name by the relevant municipal authorities;

"Street delivery" means the delivery of basic letters and notifications to a street letter box or site;

"Street letter box" means a receptacle provided and installed by a recipient of basic letters and notifications on the street frontage of the person's property, bearing the number of the house in question, and in which the basic letters and notifications can be inserted;

"Target" means the target as set out in schedules two (2) to eight (8) of this licence;

"Under serviced area" means any area where a person has to walk more than 3 km to access a postal services or where one postal outlet services more than ten thousand (10 000) inhabitants;

"Virtual addresses" means a temporary post box number allocated to a customer to collect basic letters until such time that a post box can be allocated.

