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## GENERAL NOTICE

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### NOTICE 73 OF 2009

Independent Communications Authority of South Africa  
Pinmill Farm, 164 Katherine Street, Sandton  
Private Bag X10002, Sandton, 2146

The Independent Communications Authority of South Africa ("the Authority"/ "ICASA") hereby gives notice and invites written comments in terms of section 4B of the Independent Communications Act of South Africa Act 13 of 2000, as amended, ("ICASA Act") on the review of the "Regulations setting out the minimum standards for end-user and subscriber service Charters 2008" as published in the Government Gazette Notice No. 31556 dated 31 October 2008.

The purpose of the enquiry is to assist the Authority in deciding if the said regulations should be amended or repealed and, if so, replaced.

Interested persons or organisations are hereby invited to submit written representations, including an electronic version in Microsoft Word or PDF, in accordance with section 4B of the ICASA Act by no later than 60 (sixty) days from date of publication of this notice.

Such views should deal with proposals as to how the said regulations should be amended or replaced and in that respect, what the content of the amended or replaced regulations should be in the amended or replaced form. Those views must also be motivated, inter alia, with reference to why the said regulations are not practical and why the proposed amending or replacing regulations would be practical.

Persons or organisations who wish to make any representation or submit any relevant documents must also indicate whether they would like an opportunity to make oral presentations at a hearing, which must not exceed one (1) hour in duration.

Written representations or documentation may be posted or hand delivered, for the attention of:		
Mr. Obakeng Tlhabi		Manager: Consumer Affairs
Private Bag X 10002	or	Block A, Pinmill Farm
Sandton,		164 Katherine Street
2146		Sandton, 2146

Where possible, written representations should also be e-mailed to [OTlhabi@icasa.org.za](mailto:OTlhabi@icasa.org.za).