

Please note that most Acts are published in English and another South African official language. Currently we only have capacity to publish the English versions. This means that this document will only contain even numbered pages as the other language is printed on uneven numbered pages.



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## **THE PRESIDENCY**

No. 467

29 April 2009

It is hereby notified that the President has assented to the following Act, which is hereby published for general information:—

**No. 68 of 2008: Consumer Protection Act, 2008.**



**AIDS HELPLINE: 0800-123-22 Prevention is the cure**

[ ] Words in bold type in square brackets indicate omissions from existing enactments.

       Words underlined with a solid line indicate insertions in existing enactments.

# ACT

## PREAMBLE

That recent and emerging technological changes, trading methods, patterns and agreements have brought, and will continue to bring, new benefits, opportunities

and challenges to the market for consumer goods and services within South Africa; and

That it is desirable to promote an economic environment that supports and strengthens a culture of consumer rights and responsibilities, business innovation and enhanced performance.

For the reasons set out above, and to give effect to the international law obligations of the Republic, a law is to be enacted in order to—

- promote and protect the economic interests of consumers;
- improve access to, and the quality of, information that is necessary so that consumers are able to make informed choices according to their individual wishes and needs;
- protect consumers from hazards to their well-being and safety;
- develop effective means of redress for consumers;
- promote and provide for consumer education, including education concerning the social and economic effects of consumer choices;
- facilitate the freedom of consumers to associate and form groups to advocate and promote their common interests; and
- promote consumer participation in decision-making processes concerning the marketplace and the interests of consumers.

**B**E IT THEREFORE ENACTED by the Parliament of the Republic of South Africa, as follows:—

## ARRANGEMENT OF SECTIONS

### *Sections*

## CHAPTER 1 5

### INTERPRETATION, PURPOSE AND APPLICATION

#### *Part A*

#### *Interpretation*

- |    |                |    |
|----|----------------|----|
| 1. | Definitions    |    |
| 2. | Interpretation | 10 |

#### *Part B*

#### *Purpose, policy and application of Act*

- |    |                                      |    |
|----|--------------------------------------|----|
| 3. | Purpose and policy of Act            |    |
| 4. | Realisation of consumer rights       |    |
| 5. | Application of Act                   | 15 |
| 6. | Threshold determination              |    |
| 7. | Requirements of franchise agreements |    |

## CHAPTER 2

### FUNDAMENTAL CONSUMER RIGHTS

#### *Part A* 20

#### *Right of equality in consumer market*

- |    |   |  |
|----|---|--|
| 8. | Protection against discriminatory marketing |  |
|----|---|--|

9. Reasonable grounds for differential treatment in specific circumstances
10. Equality court jurisdiction over this Part

### ***Part B***

#### ***Consumer's right to privacy***

11. Right to restrict unwanted direct marketing 5
12. Regulation of time for contacting consumers

### ***Part C***

#### ***Consumer's right to choose***

13. Consumer's right to select suppliers
14. Expiry and renewal of fixed-term agreements 10
15. Pre-authorisation of repair or maintenance service
16. Consumer's right to cooling-off period after direct marketing
17. Consumer's right to cancel advance reservation, booking or order
18. Consumer's right to choose or examine goods
19. Consumer's rights with respect to delivery of goods or supply of service 15
20. Consumer's right to return goods
21. Unsolicited goods or services

### ***Part D***

#### ***Right to disclosure and information***

22. Right to information in plain and understandable language 20
23. Disclosure of price of goods or services
24. Product labelling and trade descriptions
25. Disclosure of reconditioned or grey market goods
26. Sales records
27. Disclosure by intermediaries 25
28. Identification of deliverers, installers and others

### ***Part E***

#### ***Right to fair and responsible marketing***

29. General standards for marketing of goods or services
30. Bait marketing 30
31. Negative option marketing
32. Direct marketing to consumers
33. Catalogue marketing
34. Trade coupons and similar promotions
35. Customer loyalty programmes 35
36. Promotional competitions
37. Alternative work schemes
38. Referral selling
39. Agreements with persons lacking legal capacity

**Part F*****Right to fair and honest dealing***

40.	Unconscionable conduct	
41.	False, misleading or deceptive representations	
42.	Fraudulent schemes and offers	5
43.	Pyramid and related schemes	
44.	Consumer's right to assume supplier is entitled to sell goods	
45.	Auctions	
46.	Changes, deferrals, and waivers and substitution of goods	
47.	Over-selling and over-booking	10

**Part G*****Right to fair, just and reasonable terms and conditions***

48.	Unfair, unreasonable or unjust contract terms	
49.	Notice required for certain terms and conditions	
50.	Written consumer agreements	15
51.	Prohibited transactions, agreements, terms or conditions	
52.	Powers of court to ensure fair and just conduct, terms and conditions	

**Part H*****Right to fair value, good quality and safety***

53.	Definitions applicable to this Part	20
54.	Consumer's rights to demand quality service	
55.	Consumer's rights to safe, good quality goods	
56.	Implied warranty of quality	
57.	Warranty on repaired goods	
58.	Warning concerning fact and nature of risks	25
59.	Recovery and safe disposal of designated products or components	
60.	Safety monitoring and recall	
61.	Liability for damage caused by goods	

**Part I*****Supplier's accountability to consumers*** 30

62.	Lay-by's	
63.	Prepaid certificates, credits and vouchers	
64.	Prepaid services and access to service facilities	
65.	Supplier to hold and account for consumer's property	
66.	Deposits in respect of containers, pallets or similar objects	35
67.	Return of parts and materials	