

Public Transport Council (Ride-hail Fare Pricing Policy) Order 2020

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No. S 916

**PUBLIC TRANSPORT COUNCIL ACT
(CHAPTER 259B)**

**PUBLIC TRANSPORT COUNCIL
(RIDE-HAIL FARE PRICING POLICY)
ORDER 2020**

In exercise of the powers conferred by section 23D(1) of the Public Transport Council Act, the Public Transport Council makes the following Order:

PART 1

PRELIMINARY

Citation and commencement

1. This Order is the Public Transport Council (Ride-hail Fare Pricing Policy) Order 2020 and comes into operation on 30 October 2020.

Definitions

2.—(1) In this Order, unless the context otherwise requires —

“bookable driver”, in relation to a bookable vehicle (whether or not a taxi), means the individual driving the bookable vehicle and holding a valid licence under Part V of the Road Traffic Act (Cap. 276) authorising him or her to drive the bookable vehicle for hire or reward;

“contract ride-hail fare” means a type of ride-hail fare in accordance with Part 3;

“exempt ride-hail service operator” means a person to which an exempt ride-hail service operator order made under section 24 (including as varied under section 26) of the Point-to-Point Passenger Transport Industry Act 2019 (Act 20 of 2019) applies;

“hirer” means the person by whom a bookable vehicle is hired to transport the hirer (with or without other passengers), and includes a person attempting to hire a bookable vehicle;

“journey” means a journey wholly or partly in Singapore;

“metered ride-hail fare” means a type of ride-hail fare in accordance with Part 4;

“passenger”, in relation to a bookable vehicle, excludes the bookable driver;

“premium taxi” means a taxi that —

- (a) is a luxury vehicle model or a special purpose vehicle;
- (b) is painted wholly black or wholly white; and
- (c) is —
 - (i) designed to carry more than 4 passengers; or
 - (ii) used to provide a luxury quality ride-hail service;

“ride-hail service” means a ride-hail service to which this Order applies;

“standard taxi” means a taxi that is not a premium taxi;

“taxi driver”, in relation to a taxi, means the individual driving the taxi and holding a valid licence under Part V of the Road Traffic Act authorising him or her to drive the taxi for hire or reward.

(2) In this Order, a hiring of a bookable vehicle begins —

- (a) where the bookable vehicle is engaged to commence the hiring at a specified place, as soon as the hirer, a person accompanying the hirer or a person apparently acting on behalf of the hirer, acknowledges the bookable driver of the bookable vehicle after arriving at that place; and
- (b) where the bookable vehicle is engaged to commence the hiring at a specified place and at a specified time, on arrival of the bookable vehicle at that place at, or after, that time.

(3) For the purposes of Division 2 of Part 4, a taxi is treated as pre-booked for hire when the bookable driver of that taxi accepts the hiring of the taxi for an on-demand passenger transport service communicated or assigned to that driver through a booking service provided by a ride-hail service licensee.

Scope of Order, etc.

3.—(1) This Order sets out the fare pricing policy for all ride-hail services offered or provided to the public anywhere in Singapore for any journey wholly or partly within Singapore, but not for ride-hail services provided by —

- (a) any person specified in the Public Transport Council (Exempt Ride-hail Service Providers) Order 2020 (G.N. No. S 915/2020); or
- (b) any exempt ride-hail service operator providing a ride-hail service using a bookable vehicle that is not a taxi.

(2) An amount specified in this Order is the price or rate prevailing as at 30 October 2020 for the ride-hail fare component concerned.

PART 2

TYPES OF RIDE-HAIL FARES AND PUBLICITY REQUIREMENTS

Ride-hail fares: 2 types

4. A ride-hail fare for any ride-hail service must be either —

- (a) a contract ride-hail fare in accordance with Part 3, public notice of which

must be given in accordance with paragraph 6; or

- (b) a metered ride-hail fare in accordance with Part 4, public notice of which must be given in accordance with paragraph 8.

Hirer must accept type of fare before hiring begins

5. For every ride-hail service to which an on-demand passenger transport service relates, a hirer of a bookable vehicle for the on-demand transport service using the bookable vehicle may, but not later than before the hiring of the bookable vehicle begins, choose and agree with the ride-hail industry participant providing the ride-hail service to pay a ride-hail fare that is either a contract fare or a metered fare as provided in paragraph 4.

Transparency in contract ride-hail fare

6.—(1) For every ride-hail service to which an on-demand passenger transport service relates and which a contract fare may be payable, the following must be disclosed to a hirer of a bookable vehicle for that on-demand transport service not later than before the hiring of the bookable vehicle begins:

- (a) the basic hiring charge of a contract ride-hail fare for the ride-hail service;
- (b) whether an additional fee or charge in paragraph 11(b) is payable if the journey involves riding, driving or moving the bookable vehicle on a road and during the hours for which road-user charges are payable.

(2) Every additional fee or charge mentioned in paragraph 11 relating to a contract ride-hail fare for a ride-hail service must —

- (a) be lodged with the Council by the ride-hail industry participant concerned —
 - (i) at least 28 days before the ride-hail service is offered or provided to the public at that ride-hail fare; or
 - (ii) if the ride-hail service is offered or provided to the public immediately before 30 October 2020, within 7 days after that date; and
- (b) be made available by the ride-hail industry participant providing the service concerned in such manner as will secure adequate publicity for the additional fee or charge among members of the public and hirers, being —
 - (i) at least 7 days before the ride-hail service is offered or provided