# [ DOH ADMINISTRATIVE ORDER NO. 2009-0005, January 12, 2009 ]

# REVISED POLICIES AND GUIDELINES ON THE "REGULATIONS ON THE ISSUANCES OF A LICENSE TO OPERATE (LTO), CERTIFICATE OF CONFORMITY AND CLEARANCE FOR CUSTOMS RELEASE PRESCRIBED TO MANUFACTURERS, IMPORTERS AND DISTRIBUTORS OF TOYS IN THE PHILIPPINES"

## I. RATIONALE/BACKGROUND

To ensure the safety of Filipino children using locally manufactured or imported toys or any other plaything intended for children, the Department of Trade and Industry (DTI) established the Philippine National Standard for toys.

To implement this Standard, the Department of Health pursuant to Chapter III Title II "Hazardous Substances" of Article 43 of Republic Act 7394, otherwise known as the Consumer Act of the Philippines issued on September 28, 2007 Administrative Order (AO) No. 2007-0032 entitled, "Regulations on the Issuance of a License to Operate to Companies that Manufacture, Import or Distribute Toys for the Philippine Market".

However, there is a need to amend and supplement provisions to effectively implement the subject matter, the Department of Health through the Bureau of Health Devices and Technology (BHDT) hereby issues these revised policies and guidelines amending and supplementing Administrative Order No. 2007-0032.

#### II. SCOPE

These Regulations shall apply to all local manufacturers, importers, distributors, wholesalers, and retailers of toys that are sold or given free of charge in the Philippines.

### III. OBJECTIVE

This Administrative Order is developed to establish, innovate, improve the procedures and the health and safety requirements for toys marketed in the Philippines.

### **IV. DEFINITION OF TERMS**

For purposes of this order, the terms below are defined as follows:

**ACCREDITED TESTING LABOR A TORIES** - refers to the laboratories accredited by the Philippine Accreditation Office of the Department of Trade and Industry or its counterpart body in other countries that are signatories to the International Laboratory Accreditation Cooperation (ILAC)/Asia Pacific Laboratory Accreditation Cooperation (APLAC) Mutual Recognition Arrangement (MRA).

**APPLICANT** - refers to a local or foreign establishment that seeks to secure a License to Operate from the BHDT.

**BATCH/LOT** - refer s to a specific quantity of toys which has uniform character and quality within specified limits and is produced according to a single manufacturing order during the same cycle of manufacture.

**BHDT** - refers to the Bureau of Health Devices and Technology of the Department of Health.

**CHD** - refers to the Center for Health Development of the Department of Health.

**CERTIFICATE OF CONFORMITY -** refers to the certificate issued by the BHDT-DOH upon compliance of the product with the requirements of the PNS.

**CHILDREN** - refers to any person whose age is chronologically and/or mentally below fourteen (14) years old.

**CONFORMITY ASSESSMENT -** refers to a procedure by which the BHDT-DOH evaluates a batch of toys and all its pertinent data and information to ensure conformance with the set of essential health and safety requirements.

**CLEARANCE FOR CUSTOMS RELEASE** - refers to a document issued by the BHDT allowing the release by the Bureau of Customs of a batch of toys for which a CONFORMITY ASSESSMENT had been complied and approved by the BHDT.

**CLEARANCE FOR CONDITIONAL RELEASE** - refers to the document issued to an importer allowing the temporary release of goods from Custom's custody, upon compliance with the BHDT's requirements, while awaiting process completion of its application for a Certificate of Conformity.

**DTI -** refers to the Department of Trade and Industry

**DOH -** refers to the Department of Health

**DISTRIBUTOR** - refers to any entity to which the toy product is delivered or sold for purposes of distribution in commerce, or in such case repackages toys under different trade name or trademark with permission from the original legal distributor, except that such term does not include a manufacturer or retailer of such product.

**ESTABLISHMENT -** refers to an importer, manufacturer, or distributor of toys.

**HRDRD** - refers to the Health Related Device Regulation Division of the Bureau of Health Devices and Technology of the Department of Health.

**INTENDED USE -** use of a product, process or service in accordance with information provided by the supplier.

**LABEL** - refers to the display of printed or graphic matter on any consumer product, its immediate container, tag, literature or other suitable material affixed thereto for the purpose of giving information as to the identity, components, ingredients, attributes, directions for use, specifications and such other information as may be necessary to protect health and safety of the consumers.

**LICENSE TO OPERATE (LTO)** - refers to the license issued by BHDT to manufacturers, importers and distributors whose toy products conform with the health and safety requirements of the Department of Health and the Philippine National Standard for Toys and their future amendments.

**MANUFACTURER** - refers to any establishment that assembles or processes toy products, except that if the toys are manufactured, assembled or processed for another establishment that attaches its own brand name to the toy products, the latter shall be deemed the manufacturer. In case of imported toys, the manufacturer's representative or, in his absence, the importer, shall be deemed the manufacturer.

**PACKAGING** - refers to the material accompanying the toy when purchased, but having no intended play function.

**PAO -** refers to the Philippine Accreditation Office of the Department of Trade and Industry.

**PNS** - refers to the Philippine National Standards for Safety of Toys and its future amendment.

**RETAILER** - refers to a person engaged in the business of selling consumer products directly to consumers.

**TESTING LABORATORY -** refers to a facility for measuring, examining, and determining one or more characteristics or performance of a toy, its material and component parts.

**TOY** - refers to an object or a number of objects clearly intended as plaything for children below fourteen (14) years old.

**TRADEMARK** - refers to a group of words, name, title, symbol, emblem, sign, or device or any combination thereof used as an advertisement, sign, label, poster or otherwise for the purpose of enabling the public to distinguish the business of the person who owns and uses said trade name or trademark.

**WHOLESALER** - refers to any natural person or juridical entity that sells products in bulk or in large scale but not to the end user.

## **V. POLICIES AND GUIDELINES**

# A. General Guidelines

1. All toys that are imported, distributed and manufactured in the Philippines shall comply with the Philippine National Standards for Safety of Toys and its subsequent amendments.

2. All local manufacturers, distributors and importers of toys shall apply for a License to Operate (LTO) at the DOH through the BHDT. Approval of the LTO shall be based on compliance with the Philippine National Standards (PNS) and on the completeness of documentary requirements. The License to Operate (LTO) shall be issued and approved by the BHDT Director, which shall be valid for three (3) years from the date of issuance and subject to renewal unless sooner suspended or revoked in accordance with the regulations of the Department of Health. A change of ownership or management shall result in revocation of the LTO.

3. All local manufacturers, importers and distributors of toys are required to secure a Certificate of Conformity for every shipment/freight, batch/lot (whichever is applicable) of toys manufactured, imported or distributed in the Philippines. Upon application, a sample(s) of the toys in its final packaging for each kind of toy shall be submitted to the BHDT. These toys shall be kept for a specified period of time. After the specified retention period, the manufacturers, distributors and importers shall retrieve the toys from the BHDT; otherwise, the BHDT shall dispose of the toys accordingly. Toys not complying with the requirements of the specific PNS and/or other rules and regulations of the BHDT shall not be issued a Certificate of Conformity.

4. All importers of toys shall secure a Clearance for Customs Release from the BHDT prior to importation.

5. A Clearance for Conditional Release shall be issued by BHDT-DOH to facilitate the release of goods from the Customs custody pending the issuance of the Certificate of Conformity. The importer however shall not sell, distribute or transfer in whole or in part, the toy products to any place other than the address specified in the conditional release. To ensure that no distribution, sale, use and/or transfer of the toy products to any place other than the address specified in the conditional release occurs, the importer shall allow authorized personnel of the BHDT-DOH to conduct inspection/inventory of the import shipment anytime within the official working hours.

6. Manufacturers, distributors, private or public organizations, individuals or any entity intending to distribute brand new, used or second-hand, locally-made or imported donated toys including toy parts and accessories through charities, donations, or promotional activities shall secure a Certificate of Conformity from the DOH. These toys, toy parts and accessories shall conform with the provisions of these regulations. Non-functional, incomplete, worn-out, broken or unsanitary imported donated toys shall be prohibited to enter the Philippines and shall be reshipped to the country of origin.

7. Retailers/wholesalers selling toys in the Philippine market are required to:

a. buy toys only from manufacturers, importers and distributors with a valid LTO from the BHDT;

b. sell or offer to sale only toy products that were issued with a Certificate of Conformity; and

c. post in a conspicuous place the list of their toy suppliers/distributors.

8. If post market surveillance yields toys that are non-complying with the PNS, the immediate recall and disposal of the toys shall be the responsibility of the

establishment.

9. All toys recalled by the manufacturer or the DOH for whatever reasons shall be disposed of in accordance with the submitted disposal plan subject to BHDT approval. The plan shall comply with existing rules and regulations set by all concerned agencies of the government and other related laws of the country. The concerned manufacturer, importer or distributor shall shoulder all expenses regarding the disposal of the re-called toys.

10. All expenses incurred for press releases, warnings, notice of recalls, safety alerts issued in print or broadcasted over radio or TV stations regarding the conduct of prohibited act/s shall be shouldered by the company concerned.

11. All import shipments denied the requisite Certificate of Conformity shall not be disposed of in the domestic market in any manner. They must be properly disposed of in accordance with the provisions of the Tariff and Custom's Code and other pertinent rules and regulations.

12. Toys that are not covered within the scope of the PNS are exempted from the scope of these regulations. A Certificate of Exemption maybe issued by the BHDT for toy products not covered by these regulations upon request.

13. The existing relevant international standards shall prevail in case there are safety concerns on toy products that are not covered in the Philippine National Standard.

14. Linkages with other concerned government agencies and NGOs shall be maintained in the implementation of these Regulations.

### **B. Requirements for Laboratory Testing of Toys**

The laboratory testing of toys shall be in accordance with the requirements in the Philippine National Standards for the safety of toys.

### C. Toy Samples Evaluation

#### 1. Locally Manufactured toys

a. The BHDT technical staff shall evaluate the documents and toy samples submitted by the applicant.

b. The applicant shall be given the list of accredited laboratories and the endorsement form for laboratory testing.

c. The accredited laboratory chosen by the applicant shall fill up the endorsement form and submit the same to the BHDT together with the test reports.

#### 2. Imported Toys

a. The BHDT shall recognize test results done by an accredited laboratory in another country subject to verification regarding its authenticity and the applicability and validity of the tests conducted.

b. The counterpart laboratory in the Philippines that is accredited by PAO-DTI may issue the certificate of authenticity for test reports made by