

**[ PHIC PHILHEALTH CIRCULAR NO. 33, S. 2010,  
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**GUIDELINES FOR THE PERFORMANCE MONITORING OF  
HOSPITALS BASED ON THE PHILHEALTH BENCHBOOK  
ACCREDITATION STANDARDS**

**RATIONALE**

Pursuant to Republic Act 7875, as amended by Republic Act 9241, Article 1, Section 2, Item p, A Guiding principle of the National Health Insurance Program is Quality of Services wherein the program shall promote the improvement in the quality of health services provided through the institutionalization of programs of quality assurance at all levels of the health delivery system.

In consonance to the foregoing, Philhealth implemented the Benchbook as the new accreditation standards through Board Resolution No. 453, s. 2002, which evolved into the present “Benchbook on Performance Improvement of Health Services”. With the implementation of the Benchbook accreditation standards for hospitals by virtue of PhilHealth Circular No. 50 s. 2009, *Guidelines for Accreditation of Hospitals Using the Benchbook Standards, New Application Form, Checklist and Warranties of Accreditation of IHCPs and Hospital Self-Assessment Tool*, PhilHealth needs to ascertain that accredited hospitals continue to demonstrate compliance to quality standards.

In line with this, PhilHealth shall conduct monitoring activities on accredited hospitals in accordance with the Benchbook standards to ensure improvement in the hospitals’ level of performance.

**GUIDELINES ON PERFORMANCE MONITORING OF HOSPITALS**

**I. POST-ACCREDITATION/MONITORING SURVEY**

- a. PhilHealth shall conduct post-accreditation or monitoring survey to determine continued compliance of hospitals to the Benchbook accreditation standards.
- b. Monitoring shall focus on compliance to Benchbook indicators in the performance areas that are applicable to their current accreditation award, as defined in PHIC Circular No. 50 s. 2009.
- c. The required compliance rate for the core indicators and for the performance areas applicable to the accreditation award shall be the same as those set in PHIC Circular No. 50 s. 2009.

**II. CONDUCT OF MONITORING SURVEY**