

[EXECUTIVE ORDER NO. 19, March 17, 1954]

CREATING THE PRESIDENTIAL COMPLAINTS AND ACTION COMMITTEE UNDER THE OFFICE OF THE PRESIDENT.

Cognizant of the numerous complaints being received by the Office of the President regarding the manner the various officials and personnel of the different Executive Departments, bureaus, offices, agencies, instrumentalities and government-owned or controlled corporations are performing the duties entrusted to them by law and complaints against the acts, conduct or behaviour of any official or employee thereof, and for the purpose of expediting actions on all such complaints and encouraging public participation in making government service more responsive to the needs of the people, I, RAMON MAGSAYSAY, President of the Philippines, by virtue of the powers vested in me by law, hereby create the Complaints and Action Committee in the Office of the President.

1. The Complaints and Action Committee shall be directly under and responsible solely to the President of the Philippines.
2. The Complaints and Action Committee shall be headed by a Technical Assistant to be designated by the President, who shall be known as Chairman, and shall be composed of such personnel as may be required to properly carry out its duties and functions. Personnel of other departments, bureaus, offices, agencies or instrumentalities of the government may, upon recommendation of the Chairman, be assigned or detailed to the Committee.
3. The Presidential Complaints and Action Committee shall have the following duties and functions:
 - a. To receive, process and evaluate, and to conduct or cause the performance of preliminary fact-finding investigations of, complaints regarding the manner the various executive departments, bureaus, offices, agencies or instrumentalities of the government, including government-owned or controlled corporations are performing the duties entrusted to them by law;
 - b. To receive, process and evaluate, and to conduct or cause the performance of preliminary fact-finding investigations of, sworn complaints against the acts, conduct or behaviour of any official or employee of any of the executive departments, bureaus, offices, agencies, or instrumentalities of the government, including government-owned or controlled corporations;
 - c. To refer and/or recommend to the governmental agency concerned for appropriate action all such complaints as may be received by the Committee to the end that justice, economy, efficiency and a high standard of morality may be observed and effected in the various branches, departments, bureaus, offices, agencies and instrumentalities