

THE HOTELS LAW.

(CAP. 104.)

HOTELS REGULATIONS.

50 Vol. II 133
52 Vol. II 17

Cap. 255.
12 & 18
of 1950.

Cap. 104.

1. These regulations may be cited as the Hotels Regulations. (a)

2. In these regulations unless the context otherwise requires—

“accommodation” means the supply of a bed with linen and sufficient and suitable bed covers and includes the cleaning of room and any other supply or service which may reasonably be expected in a hotel of the class to which the licence relates;

“bath” includes supply of adequate hot water, towels and cleaning of the bath and bathroom;

“boarding terms” and “full board” include accommodation, breakfast, lunch, dinner and bath;

“camp hotel” means a hotel carrying on business in tents and/or huts or partly in a building and partly in tents and/or huts;

“Inspector” means any person appointed by the Hotels Board to be an inspector for the purposes of these regulations;

“Summer Resort Hotel” means any hotel carrying on business at any summer resort under the Summer Resorts (Development) Law or any law amending or substituted for the same.

3.—(1) Every hotel, excepting a camp hotel, in respect of which a licence is issued under the provisions of the Hotels Law shall be classified by the Hotels Board at their discretion as:—

(a) a *de luxe* hotel.

(b) a First Class “A” hotel.

(c) a First Class “B” hotel.

(d) a First Class “C” hotel.

(e) a Second Class “A” hotel.

(f) a Second Class “B” hotel.

(g) a Second Class “C” hotel.

(h) a Third Class hotel.

(i) a Fourth Class hotel.

(j) a Fifth Class hotel.

(2) The classification as “A”, “B” or “C” hotel in the First or Second Class shall be made by the Hotels Board regard being had to particular amenities which a hotel, which otherwise complies with the requirements laid down in respect of hotels classified in that class, offers so as to make it desirable that it should be further distinguished from another hotel of the same class.

(3) Notwithstanding anything in these regulations contained, the Hotels Board may, in their discretion, accept with regard to any hotel of any class, such alternative facilities, provisions and installations as to them may seem fit, having regard to the circumstances of the case, regardless of the fact that such facilities, provisions and installations may not be specifically prescribed by the regulations.

4. A hotel shall be classified as a *de luxe* hotel if—

(a) one-half number of its bedrooms has a private bathroom or shower with complete modern installation and an adequate supply of hot and cold water;

(b) it has one bathroom and one water-closet with complete modern sanitary installation (enamelled bath and basin) and an adequate supply of running hot and cold water, to not more than six beds, excluding beds in bedrooms with private bathrooms or showers and water-closets;

(a) As amended by the Hotels (Amendment) Regulations, 1952, published in Supplement No. 3 to the *Gazette* of the 9th January, 1952.

- (c) it has an adequate and constant supply of running hot and cold water in every room ;
- (d) where the hotel consists of two storeys (apart from the ground floor) it has one lift for the guests, and if it consists of more than two storeys (apart from the ground floor) it has two lifts, one for the guests and one for the service ;
- (e) it has in every bedroom at least three electric lights (one bed light, one in the middle and a third one above the washing basin or the dressing table) and telephone installation in good working order ;
- (f) it has a reception hall, a drawing-room or a sitting room, a reading or writing-room, a card-room, a ball-room and a bar suitably furnished, and equipped with sufficient apparatus or fire-places for heating purposes in winter and in places other than summer resorts, sufficient apparatus for cooling purposes in the summer ;
- (g) it has a dining-room with separate tables and is equipped with crockery, silverware and glassware suitable, in the opinion of the Hotels Board, for a *de luxe* hotel ;
- (h) it has on the ground floor separate lavatories for ladies and gentlemen with complete sanitary installations and running water ;
- (i) it has normally a water supply at a rate of not less than 16 gallons per head per day ;
- (j) it has a competent member of the staff in attendance for service to the guests at all times ;
- (k) generally it is, in the opinion of the Hotels Board, furnished and maintained, having regard to local conditions, up to the standard of a *de luxe* hotel.

5. A hotel shall be classified as a First "A", "B" or "C" Class hotel as in regulation 3 provided, if—

- (a) one-fourth number of its bedrooms has a private bathroom or shower with complete modern installation and an adequate supply of hot and cold water ;
- (b) it has one bathroom and one water-closet with complete modern sanitary installation (enamelled bath and basin) and an adequate supply of running hot and cold water, to not more than six beds, excluding beds in bedrooms with private bathrooms or showers and water-closets ;
- (c) it has in every bedroom at least two electric lights (one bed light and another in such position as may be approved by the Board) and electric bell installation or any other efficient system of inter-communication in good working order ;
- (d) it has an adequate and constant supply of hot and cold running water in every bedroom ;
- (e) it has a reception hall, a drawing-room or sitting-room, a reading or writing-room and a bar suitably furnished and equipped with sufficient apparatus or fire-places for heating purposes in winter and in places other than summer resorts, sufficient apparatus for cooling purposes in the summer ;
- (f) it has a dining-room with separate tables and is equipped with crockery, silverware and glassware suitable, in the opinion of the Hotels Board, for a First Class hotel ;
- (g) it has on the ground floor separate lavatories for ladies and gentlemen with complete sanitary installation and running water ;
- (h) it has normally a water supply at a rate of not less than 16 gallons per head per day ;
- (i) it has a competent member of the staff in attendance for service to the guests at all times ;
- (j) generally it is, in the opinion of the Hotels Board, furnished and maintained, having regard to local conditions, up to the standard of a First Class hotel.

6. A hotel shall be classified as a Second "A", "B" or "C" Class hotel as in regulation 3 provided, if—

- (a) it has one bathroom and one water-closet with complete sanitary installations (enamelled bath and basin), an adequate supply of hot and cold running water, to not more than ten beds, and an adequate and constant supply of hot and cold running water in every bedroom;
- (b) it has in every bedroom at least two electric lights (one bed light and another in such a position as may be approved by the Board) and electric bell installation or any other efficient system of inter-communication in good working order ;
- (c) it has normally a water supply at a rate of not less than 10 gallons per head per day ;
- (d) it has a drawing-room or a sitting-room suitably furnished and equipped with sufficient apparatus or fire-places for heating purposes in winter and, in places other than summer resorts, sufficient apparatus for cooling purposes in the summer ;
- (e) it has a dining-room with separate tables ;
- (f) it has on the ground floor separate lavatories for ladies and gentlemen with complete sanitary installation and running water ;
- (g) it has a competent member of the staff in attendance for service to the guests at all times ;
- (h) generally, it is in the opinion of the Hotels Board furnished and maintained, having regard to local conditions, up to the standard of a Second Class hotel.

7. A hotel shall be classified as a Third Class hotel as in regulation 3 provided, if—

- (a) it has one bathroom and one water-closet to not more than fourteen beds with an adequate supply of hot and cold water ;
- (b) it has electric light installation in every bedroom ;
- (c) it has normally a water supply at a rate of not less than 10 gallons per head per day ;
- (d) it has a sitting-room ;
- (e) it has a dining-room with separate tables ;
- (f) it has on the ground floor suitable water-closet accommodation ;
- (g) generally it is, in the opinion of the Hotels Board, furnished and maintained, having regard to local conditions, up to the standard of a Third Class hotel.

8. A hotel shall be classified as a Fourth Class hotel as in regulation 3 provided, if—

- (a) it has one bathroom and one water-closet to not more than twenty beds with an adequate supply of hot and cold water ;
- (b) it has electric light installation in every bedroom ;
- (c) it has normally a piped water supply ;
- (d) it is in the opinion of the Hotels Board furnished and maintained, having regard to local conditions, up to the standard of a Fourth Class hotel.

9. A hotel shall be classified as a Fifth Class hotel as in regulation 3 provided, if—

- (a) it has at least one bathroom or shower with an adequate supply of hot and cold water ;
- (b) it has a water-closet and adequate washing facilities ;
- (c) it has electric light in every bedroom provided that it is situated in a town, village or place where public electric power is available ;
- (d) generally it is, in the opinion of the Hotels Board, furnished and maintained, having regard to local conditions, up to the standard of a Fifth Class hotel.

10. Every bedroom shall be numbered, the number allotted to each room being clearly marked on the outside of the door thereof. A list of the charges applicable to each particular room shall be displayed in such room in English and either Greek or Turkish.

11. Every camp hotel in respect of which a licence is issued under the provisions of the Hotels Law shall be classified by the Hotels Board as— Cap. 104.

- (a) a Camp Hotel "A";
- (b) a Camp Hotel "B".

12. A camp hotel shall be classified as a Camp Hotel "A", if—

- (a) it has proper bathroom or shower with complete modern installation and an adequate supply of hot and cold water to not more than 15 beds;
- (b) it has an adequate supply of hot water and adequate washing facilities;
- (c) it has a dining-room with separate tables;
- (d) it has a drawing-room or sitting-room suitably furnished to the satisfaction of the Hotels Board;
- (e) it has separate lavatories for ladies and gentlemen;
- (f) it has electric light in all rooms and tents;
- (g) generally it is, in the opinion of the Hotels Board, furnished and maintained, having regard to local conditions, up to the standard of a Camp Hotel "A".

13. A camp hotel shall be classified as a Camp Hotel "B" if though it may not conform to the requirements provided for by regulation 12 for Camp Hotels "A" it has an adequate supply of water and adequate supply of hot water for washing facilities to the satisfaction of the Hotels Board.

14.—(1) The Hotels Board shall, upon the classification of any hotel or camp hotel in accordance with the provisions of these regulations, forward to the hotel-keeper a notice in writing in the form contained in the First First Appendix hereto informing him of such classification together with the Appendix. appropriate classification badge.

(2) The hotel-keeper shall keep such notice exhibited in the hall of the hotel and such classification badge at a place approved by the Hotels Board and he shall not advertise or describe his hotel in any publication, leaflet, brochure, broadcast or elsewhere and otherwise except as a hotel of the class described in such notice.

15.—(a) Every hotel-keeper shall submit yearly or at any time upon request made by the Board lists in duplicate, for the approval of the Board, showing the charges to be made to guests staying in his hotel in respect of boarding terms, accommodation only and any other services with reference to the particular rooms to which such charges apply as well as a list in duplicate of prices to be charged for meals supplied to guests staying in or visiting his hotel.

(b) The original lists duly approved by the Board shall be prominently displayed in the premises of the hotel at a place approved by the Board.

(c) No hotel-keeper shall under any circumstances make any charge for boarding terms, or for meals, or for accommodation only or for any other services in excess of the charges approved by the Board and displayed in accordance with the regulations.

16.—(1) Every hotel-keeper shall cause price lists of drinks to be made available to persons visiting or staying in his hotel in all places where such drinks are served in such form and containing such particulars as may be required by the Hotels Board.

(2) A hotel-keeper shall be at liberty to provide or serve at his hotel any extra meals or other particular articles or kinds of food whatsoever, provided that the provision or service of such extra meals or specialities is not under any circumstances made a condition to or allowed to prejudice the acceptance of a visitor desirous of staying at the hotel on ordinary boarding or full board terms.

17. Save in conformity with any law or with any special order, direction or instruction given by the Hotels Board, an hotel-keeper shall not—

- (a) unreasonably refuse a request made by any person to be accepted as a customer of such hotel ;
- (b) attach any condition to the provision in the hotel of any food, drink, meal, board or service or the concomitants thereof.

18. Save under the authority and in accordance with any condition of a written permit given to him by the Hotels Board, which condition may include conditions as to the prices or charges which may be charged,

- (a) the hotel-keeper of any hotel in which any meals other than breakfast are served shall not refuse to grant full board terms to any customer residing or desiring to reside in such hotel ;
- (b) the hotel-keeper of any hotel who is not willing to supply full board shall not supply in such hotel any meals other than breakfast.

19.—(1) Every hotel-keeper shall supply the Hotels Board with a scale plan of the bedroom accommodation of his hotel in duplicate. Such plans will show the numbers allotted to bedrooms as provided for by regulation 10. The Hotels Board will indicate the capacity of bedrooms in terms of single and double rooms, and shall return the duplicate copy of the plan duly endorsed to the hotel-keeper and thereafter, save with the permission in writing of the Hotels Board, no hotel-keeper shall be allowed to add beds or accommodate guests in any room within his hotel in excess of the capacity indicated and notified to him by the Hotels Board:

Provided that the provisions of this paragraph will not apply to the addition of any beds or children's beds or baby cots added to any particular room at the request of a guest or guests occupying such room.

(2) A single person, who occupies a double room because he could not be offered single room accommodation, shall be charged, as regards the room, only single room price :

Provided that the hotel-keeper may, at any time, request such person to accept to share the room with another person and, if the first occupier of the room agrees, he shall be charged, as regards the room and for so long as the room is shared with the other person, half the price chargeable for a double room ; and, if he refuses, such occupier may be charged the full price for a double room accommodation.

20. No extra charge in addition to the charge for the room shall be made, whether in the form of a booking fee or otherwise for the reservation of a room.

21. A customer who stays on full board terms shall not be entitled to any reduction on account of the fact that he may have chosen not to take all or any of the meals supplied under full board terms.